

Redmine - Defect #15297

Problem with thumbnail while upload attachment

2013-11-07 18:37 - Leonid E

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Attachments	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.0
Resolution:	Invalid		
Description			
<p>Hello,</p> <p>Could you please help me to fix this issue?</p> <p>777 to tmp/thumbnails (via #11854) doesn't work.</p> <p>Logs:</p> <p>Started POST "/uploads.js?attachment_id=1&filename=Untitled-1.png" for 93.80.32.228 at Thu Nov 07 06:28:20 +0000 2013 Processing by AttachmentsController#upload as JS Parameters: {"attachment_id"=>"1", "filename"=>"Untitled-1.png"} Current user: admin (id=5795) Saving attachment '/home/redmine/redmine/files/2013/11/131107062820_Untitled-1.png' (24629 bytes) Rendered attachments/upload.js.erb (1.2ms) Completed 200 OK in 142ms (Views: 16.9ms ActiveRecord: 2.9ms) Started PUT "/issues/62936" for 93.80.32.228 at Thu Nov 07 06:28:21 +0000 2013 Processing by IssuesController#update as HTML Parameters: {"authenticity_token"=>"HmkzUtObgJ4+fKtLRgBe+q67+vfmsHJbvN6tb8wrUUM=", "last_journal_id"=>"130847", "issue"=>{"project_id"=>"6269", "is_private"=>"0", "due_date"=>""}, "start_date"=>""}, "priority_id"=>"4", "parent_issue_id"=>""}, "tracker_id"=>"2", "status_id"=>"1", "assigned_to_id"=>""}, "notes"=>""}, "lock_version"=>"1", "subject"=>"gvgg", "done_ratio"=>"0", "description"=>"vuv", "estimated_hours"=>""}, "private_notes"=>"0"}, "utf8"=>"", "id"=>"62936", "time_entry"=>{"activity_id"=>"9", "hours"=>""}, "comments"=>""}, "attachments"=>{"1"=>{"filename"=>"Untitled-1.png", "description"=>""}, "token"=>"248.a1adbd3beab4ec3aa03c818ffa2d19a3"}}, "commit"=>"Submit"} Current user: admin (id=5795) Rendered mailer/_issue.text.erb (13.3ms) Rendered mailer/issue_edit.text.erb within layouts/mailer (14.7ms) Rendered mailer/_issue.html.erb (3.3ms) Rendered mailer/issue_edit.html.erb within layouts/mailer (6.3ms) Redirected to http://site.com/issues/62936 Completed 302 Found in 320ms (ActiveRecord: 29.7ms) Started GET "/issues/62936" for 93.80.32.228 at Thu Nov 07 06:28:22 +0000 2013 Processing by IssuesController#show as HTML Parameters: {"id"=>"62936"} Current user: admin (id=5795) Rendered issues/_action_menu.html.erb (5.6ms) Rendered plugins/redmine_lightbox/app/views/attachments/_links.html.erb (14.5ms) Rendered issue_relations/_form.html.erb (115.5ms) Rendered issues/_relations.html.erb (117.3ms) Rendered issues/_history.html.erb (15.4ms) Rendered issues/_action_menu.html.erb (5.0ms) Rendered issues/_form_custom_fields.html.erb (0.1ms)</p>			

Rendered issues/_attributes.html.erb (20.8ms)
Rendered issues/_form.html.erb (60.4ms)
Rendered attachments/_form.html.erb (2.3ms)
Rendered issues/_edit.html.erb (76.3ms)
Rendered plugins/redmine_contacts/app/views/issues/_contacts.html.erb (0.2ms)
Rendered issues/_sidebar.html.erb (117.3ms)
Rendered watchers/_watchers.html.erb (6.9ms)
Rendered issues/show.html.erb within layouts/base (389.6ms)
Completed 200 OK in 496ms (Views: 427.6ms | ActiveRecord: 33.5ms)
Started GET "/attachments/thumbnail/247" for 93.80.32.228 at Thu Nov 07 06:28:23 +0000 2013
Processing by AttachmentsController#thumbnail as */*
Parameters: {"id"=>"247"}
Current user: admin (id=5795)
Rendered text template (0.0ms)
Completed 404 Not Found in 13ms (Views: 0.7ms | ActiveRecord: 2.9ms)
Started GET "/attachments/thumbnail/246" for 93.80.32.228 at Thu Nov 07 06:28:23 +0000 2013
Processing by AttachmentsController#thumbnail as */*
Parameters: {"id"=>"246"}
Current user: admin (id=5795)
Rendered text template (0.0ms)
Completed 404 Not Found in 26ms (Views: 0.7ms | ActiveRecord: 14.4ms)

Thanks

History

#1 - 2013-11-09 20:57 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

I guess that convert is not available for thumbnail generation. You should see a warning if you grep your logfile for Imagemagick.