

Redmine - Defect #15349

Email Notification :: sendmail :: Missing destination address

2013-11-14 04:07 - Richard Gomes

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.3
Resolution:			

Description

Sympton:

When using method :sendmail, the resulting message does not contain the destination address.

```
config/configuration.yml
-----

production:
email_delivery:
delivery_method: :sendmail
```

The message below was generated, rejected and returned to the sender address. Notice that there are two fields "From:" but no field "To:".

There should have a field "To:" containing the email address of an user the administrator registered manually.

=====

A message that you sent contained no recipient addresses, and therefore no delivery could be attempted.

----- This is a copy of your message, including all the headers. -----

```
Date: Thu, 14 Nov 2013 02:46:02 +0000
From: redmine@apache.xkbmedia.com
From: xkbm.net@gmail.com
Message-ID: <5284396a4d0fe_12715cd85c6622c@apache.mail>
Subject: Your Redmine account activation
Mime-Version: 1.0
Content-Type: multipart/alternative;
boundary="-----=_mimepart_5284396a45578_12715cd85c6618";
charset=UTF-8
Content-Transfer-Encoding: 7bit
X-Mailer: Redmine
X-Redmine-Host: localhost:3000
X-Redmine-Site: Redmine
X-Auto-Response-Suppress: OOF
Auto-Submitted: auto-generated
List-Id: <redmine.apache.xkbmedia.com>
X-rewrote-sender: redmine@apache.xkbmedia.com

-----=_mimepart_5284396a45578_12715cd85c6618
Content-Type: text/plain;
charset=UTF-8
Content-Transfer-Encoding: 7bit
```

Your account information:

- Login: rgomes
- Password: XXXXXXXX

...

History

#1 - 2013-11-14 04:38 - Richard Gomes

Environment:
Redmine version 2.3.3.stable
Ruby version 1.9.3-p194 (2012-04-20) [x86_64-linux]
Rails version 3.2.13
Environment production
Database adapter PostgreSQL
Redmine plugins:
no plugin installed

#2 - 2013-11-15 05:30 - Richard Gomes

Report about the same problem

See: <https://github.com/mikel/mail/issues/70#issuecomment-2639987>

It's a problem in Debian boxes.
Changing the default arguments, it's possible to circumvent the trouble.

Solution

Review your config/configuration.yml and make sure you define `sendmail_settings` arguments as shown below:

```
# default configuration options for all environments
default:
  email_delivery:
    delivery_method: :sendmail
    sendmail_settings:
      arguments: "-i"
```

#3 - 2013-11-15 06:17 - Richard Gomes

Documentation updated:
<http://www.redmine.org/projects/redmine/wiki/EmailConfiguration#Error-Mail-failure-no-recipient-addresses>

#4 - 2013-11-15 21:03 - Jean-Philippe Lang

- Status changed from *New* to *Closed*

Thanks for the update.