

Redmine - Defect #15385

Internal server error on Issues page

2013-11-18 14:37 - vimalraj velumani

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.2.3
Resolution:	No feedback		
Description			
While Adding a new issue and click submit button I got Internal server error.			
Processing by IssuesController#index as HTML Parameters: {"project_id"=>"arcadia-rct-2013-5"} Current user: jayachandiran (id=1) Rendered queries/_filters.html.erb (13.8ms) Rendered queries/_columns.html.erb (2.9ms) Rendered issues/_list.html.erb (154.0ms) Rendered issues/index.html.erb within layouts/base (178.4ms) Completed 500 Internal Server Error in 355ms			
ActionView::Template::Error (incompatible character encodings: ASCII-8BIT and UTF-8): 60: <p class="nodata"><%= l(:label_no_data) %></p> 61: < else > 62: <= render :partial => 'issues/list', :locals => {:issues => @issues, :query => @query} > 63: <p class="pagination"><= pagination_links_full @issue_pages, @issue_count ></p> 64: < end > 65: 66: < other_formats_links do f %> app/views/issues/index.html.erb:63:in `_app_views_issues_index_html_erb__1881326429770211639_41791240' app/controllers/issues_controller.rb:83:in `block (2 levels) in index' app/controllers/issues_controller.rb:82:in `index'			

History

#1 - 2013-11-18 14:43 - vimalraj velumani

I have added 25 issues but i couldn't add 26th issue. If I delete the inserted issue its working fine. Is there any need to update the memory size?

#2 - 2013-11-18 17:16 - Gurvan Le Dromaguet

vimalraj velumani wrote:

I have added 25 issues but i couldn't add 26th issue. If I delete the inserted issue its working fine. Is there any need to update the memory size?

Clearly not, the error being "incompatible character encodings: ASCII-8BIT and UTF-8" it is not a memory issue, it is some character in your issue 26 that did not pass, try to find out which ...

#3 - 2013-11-18 22:40 - Jean-Philippe Lang

- Priority changed from High to Normal

- Resolution set to Cant reproduce

Please read [SubmittingBugs](#), this is certainly a database configuration issue (eg. you're using ruby1.9 or 2.0 with mysql adapter instead of mysql2).

#4 - 2013-11-18 22:40 - Jean-Philippe Lang

- Status changed from New to Needs feedback

#5 - 2013-12-01 14:36 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution changed from Cant reproduce to No feedback

Files

Redmine 500 error.png	24.6 KB	2013-11-18	vimalraj velumani
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