

Redmine - Defect #15545

Redmine 500 error when upgrading from 2.3.3 to 2.4.0-1

2013-11-26 13:20 - Christopher Jackson

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.0
Resolution:	Invalid		

**Description**

I am currently running a production Redmine server with 2.3.3 and wish to test 2.4.0-1. I do not have any plugins loaded. However when I backup the SQL database and import it on the 2.4.0-1 install, I am prompted with the Redmine login screen to which I enter my username and password then am prompted with the following.

\*Internal error

An error occurred on the page you were trying to access.  
If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.\*

I am doing the backup as per the instructions [ mysqldump -u root -p bitnami\_redmine > redmine251113.sql  
Import to 2.4.0-1 [ mysql -u root -p bitnami\_redmine < redmine251113.sql

If I check the log file for red mine I see the following.

\*Started GET "/redmine/login" for 192.168.0.23 at 2013-11-26 03:59:18 -0800  
Processing by AccountController#login as HTML  
Current user: anonymous  
Rendered account/login.html.erb within layouts/base (1.0ms)  
Completed 200 OK in 5.8ms (Views: 3.7ms | ActiveRecord: 0.6ms)  
Started GET "/redmine/" for 192.168.0.23 at 2013-11-26 03:59:19 -0800  
Processing by WelcomeController#index as HTML  
Current user: anonymous  
Redirected to [http://192.168.0.107:8080/redmine/login?back\\_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F](http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F)  
Filter chain halted as :check\_if\_login\_required rendered or redirected  
Completed 302 Found in 2.9ms (ActiveRecord: 0.8ms)  
Started GET "/redmine/login?back\_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F" for 192.168.0.23 at 2013-11-26 03:59:19 -0800  
Processing by AccountController#login as HTML  
Parameters: {"back\_url"=>"http://192.168.0.107:8080/redmine/"}  
Current user: anonymous  
Rendered account/login.html.erb within layouts/base (1.0ms)  
Completed 200 OK in 5.7ms (Views: 3.5ms | ActiveRecord: 0.7ms)  
Started GET "/redmine/" for 192.168.0.23 at 2013-11-26 03:59:19 -0800  
Processing by WelcomeController#index as HTML  
Current user: anonymous  
Redirected to [http://192.168.0.107:8080/redmine/login?back\\_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F](http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F)  
Filter chain halted as :check\_if\_login\_required rendered or redirected  
Completed 302 Found in 5.3ms (ActiveRecord: 1.4ms)  
Started GET "/redmine/login?back\_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F" for 192.168.0.23 at 2013-11-26 03:59:19 -0800  
Processing by AccountController#login as HTML  
Parameters: {"back\_url"=>"http://192.168.0.107:8080/redmine/"}  
Current user: anonymous  
Rendered account/login.html.erb within layouts/base (1.3ms)  
Completed 200 OK in 6.6ms (Views: 4.2ms | ActiveRecord: 0.6ms)  
Started POST "/redmine/login" for 192.168.0.23 at 2013-11-26 03:59:24 -0800  
Processing by AccountController#login as HTML  
Parameters: {"utf8"=>"", "authenticity\_token"=>"z61KfD3UQmti3KJITgrc6hwcqnrD9dftHqOOwPb/HI=", "back\_url"=>"http://192.168.0.107:8080/redmine/", "username"=>"chris", "password"=>"[FILTERED]", "login"=>"Login »"}

Current user: anonymous  
Successful authentication for 'chris' from 192.168.0.23 at 2013-11-26 11:59:25 UTC  
Completed 500 Internal Server Error in 171.1ms

NoMethodError (undefined method `must\_change\_passwd?' for #<User:0x00000005e06ed8>):  
app/models/user.rb:284:in `must\_change\_password?'  
app/controllers/application\_controller.rb:84:in `start\_user\_session'  
app/controllers/application\_controller.rb:161:in `logged\_user='  
app/controllers/account\_controller.rb:245:in `successful\_authentication'  
app/controllers/account\_controller.rb:192:in `password\_authentication'  
app/controllers/account\_controller.rb:178:in `authenticate\_user'  
app/controllers/account\_controller.rb:32:in `login'\*

I have checked that I am using the correct username and password.

## History

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### #1 - 2013-11-26 19:07 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

You have not migrated your database for 2.4.0, please read [RedmineUpgrade](#). You're getting this error because a column is missing in your database.