

## Redmine - Defect #15569

### Attach problem from a linux workstation

2013-11-28 23:56 - Gildo Caceres

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.3.1
<b>Resolution:</b>	No feedback		
<b>Description</b> I have KUBUNTU as workstation and i can not attach file to a issue, there is a 500 internal error every time i try it with any browser(Firefox, Chrome)  From another workstation with Windows using Chrome there is no problem.  Any ideas about what is happening?			

### History

#### #1 - 2013-11-29 00:51 - Jean-Philippe Lang

- Status changed from New to Needs feedback

Please read [SubmittingBugs](#).

#### #2 - 2013-11-29 14:42 - Gildo Caceres

Here is the output of the command ruby scripts/about

```
Environment:
  Redmine version      2.3.1.stable.11984
  Ruby version         1.8.7 (x86_64-linux)
  Rails version        3.2.13
  Environment          production
  Database adapter     MySQL
Redmine plugins:
  redmine_charts2      0.2.1
  redmine_issue_templates 0.0.5
  redmine_screenshot_paste 2.1.0
  redmine_wktime       1.3
  sidebar_hide         0.0.3
```

#### #3 - 2013-11-29 22:25 - Jean-Philippe Lang

As requested in [SubmittingBugs](#), please post your error stack trace.

#### #4 - 2013-12-15 09:57 - Jean-Philippe Lang

- Status changed from Needs feedback to Closed

- Resolution set to No feedback