

## Redmine - Defect #15694

### Error while uploading attachments

2013-12-13 11:48 - Yuri N

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.1
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
Hello			
When I'm trying to upload attachment redmine hangs for a few seconds and then prints "error" near the file name to be attached(please look at screenshot with Firebug enabled).			
In console I got this message: [2013-12-13 14:24:33] ERROR invalid body size. [2013-12-13 14:24:33] ERROR HTTPRequest#fixup: WEBrick::HTTPStatus::BadRequest occurred.			
(production.log remains untouched)			
I tried to do it with different browsers(Firefox, Chrome,Opera) but it behaves the same way.(of course tried to clean browsers' caches)			
I had this problem with redmine-2.3 and now I've just run update to 2.4.1 and it's still the same.			
<pre># ruby script/about Environment:   Redmine version      2.4.1.stable   Ruby version         1.8.7-p352 (2011-06-30) [x86_64-linux]   Rails version        3.2.15   Environment          production   Database adapter     MySQL SCM:   Subversion           1.6.17   Mercurial            2.0.2   Git                  1.7.9.5   Filesystem Redmine plugins:   no plugin installed</pre>			
Thanks in advance.			

### History

#### #1 - 2013-12-13 11:48 - Yuri N

- File *redmine\_upload.png* added

#### #2 - 2013-12-18 09:28 - Yuri N

I noticed that I can upload text attachments(i.e. plain text files) and cannot attach anything else.

And also it seems strange: when I'm trying to get directly **uploads.js**(<http://192.168.10.1:3000/uploads.js> in my setup) I get 404 error:

Page not found

The page you were trying to access doesn't exist or has been removed.

#### #3 - 2013-12-19 08:26 - Jean-Philippe Lang

There's no route for GET /uploads.js so it's normal that you get a 404 (uploads.js is not a file) ?

Your problem seems to be a webrick issue and not a Redmine error. You're using a pretty old ruby version, you should try to upgrade first.

#### #4 - 2014-01-15 16:19 - Yan Charnyy

- File *Скриншот 2014-01-15 19.14.58.png* added

Hello, i have the same problem. But most of the attachments load properly. Problems mainly with ZIP archives.

the screenshot shows download the same file with different names only

Environment:  
Redmine version 2.3.3.devel  
Ruby version 1.9.3-p448 (2013-06-27) [x86\_64-linux]  
Rails version 3.2.13  
Environment production  
Database adapter Mysql2  
SCM:  
Subversion 1.6.17  
Git 1.7.9.5  
Filesystem  
Redmine plugins:  
redmine\_lightbox 0.0.1  
redmine\_workload 1.0.2

#### #5 - 2014-02-24 13:52 - Michele Bollini

I have the same problem too since i moved from 2.2.0 to 2.4.3.

This is my configuration:

Environment:  
Redmine version 2.4.3.stable  
Ruby version 1.9.3-p392 (2013-02-22) [x86\_64-linux]  
Rails version 3.2.16  
Environment production  
Database adapter Mysql2  
SCM:  
Subversion 1.6.17  
Git 1.7.9.5

#### #6 - 2024-04-02 19:19 - Holger Just

- Status changed from *New* to *Closed*

- Resolution set to *Cant reproduce*

Without any logs, it is impossible to find the root cause of this.

If this is still an issue, please re-open this issue and provide some logs. These can be found in logs/production.log within your Redmine directory by default (or an alternative log location configured in config/configuration.yml) as well as the logs of your webserver.

#### Files

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redmine_upload.png	71.3 KB	2013-12-13	Yuri N
Скриншот 2014-01-15 19.14.58.png	128 KB	2014-01-15	Yan Charnyy