

Redmine - Defect #15694

Error while uploading attachments

2013-12-13 11:48 - Yuri N

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Attachments	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.1
Resolution:	Cant reproduce		
Description			
Hello			
When I'm trying to upload attachment redmine hangs for a few seconds and then prints "error" near the file name to be attached(please look at screenshot with Firebug enabled).			
In console I got this message: [2013-12-13 14:24:33] ERROR invalid body size. [2013-12-13 14:24:33] ERROR HTTPRequest#fixup: WEBrick::HTTPStatus::BadRequest occurred. (production.log remains untouched)			
I tried to do it with different browsers(Firefox, Chrome,Opera) but it behaves the same way.(of course tried to clean browsers' caches)			
I had this problem with redmine-2.3 and now I've just run update to 2.4.1 and it's still the same.			
# ruby script/about Environment: Redmine version 2.4.1.stable Ruby version 1.8.7-p352 (2011-06-30) [x86_64-linux] Rails version 3.2.15 Environment production Database adapter MySQL SCM: Subversion 1.6.17 Mercurial 2.0.2 Git 1.7.9.5 Filesystem Redmine plugins: no plugin installed			
Thanks in advance.			

History

#1 - 2013-12-13 11:48 - Yuri N

- File redmine_upload.png added

#2 - 2013-12-18 09:28 - Yuri N

I noticed that I can upload text attachments(i.e. plain text files) and cannot attach anything else.

And also it seems strange: when I'm trying to get directly **uploads.js**(<http://192.168.10.1:3000/uploads.js> in my setup) I get 404 error:
Page not found
The page you were trying to access doesn't exist or has been removed.

#3 - 2013-12-19 08:26 - Jean-Philippe Lang

There's no route for GET /uploads.js so it's normal that you get a 404 (uploads.js is not a file) ?
Your problem seems to be a webrick issue and not a Redmine error. You're using a pretty old ruby version, you should try to upgrade first.

#4 - 2014-01-15 16:19 - Yan Charnyy

- File Скриншот 2014-01-15 19.14.58.png added

Hello, i have the same problem. But most of the attachments load properly.
Problems mainly with ZIP archives.

the screenshot shows download the same file with different names only

Environment:
Redmine version 2.3.3.devel
Ruby version 1.9.3-p448 (2013-06-27) [x86_64-linux]
Rails version 3.2.13
Environment production
Database adapter Mysql2
SCM:
Subversion 1.6.17
Git 1.7.9.5
Filesystem
Redmine plugins:
redmine_lightbox 0.0.1
redmine_workload 1.0.2

#5 - 2014-02-24 13:52 - Michele Bollini

I have the same problem too since i moved from 2.2.0 to 2.4.3.

This is my configuration:
Environment:
Redmine version 2.4.3.stable
Ruby version 1.9.3-p392 (2013-02-22) [x86_64-linux]
Rails version 3.2.16
Environment production
Database adapter Mysql2
SCM:
Subversion 1.6.17
Git 1.7.9.5

#6 - 2024-04-02 19:19 - Holger Just

- Status changed from New to Closed
- Resolution set to Cant reproduce

Without any logs, it is impossible to find the root cause of this.

If this is still an issue, please re-open this issue and provide some logs. These can be found in logs/production.log within your Redmine directory by default (or an alternative log location configured in config/configuration.yml) as well as the logs of your webserver.

Files

redmine_upload.png	71.3 KB	2013-12-13	Yuri N
Скриншот 2014-01-15 19.14.58.png	128 KB	2014-01-15	Yan Charnyy