

## Redmine - Defect #15754

### Error when email is configured.

2013-12-22 14:01 - arun kumar

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.1
<b>Resolution:</b>	No feedback		
<b>Description</b>			
<p>I am getting error when creating/updating the issue after configuring the email. please find the log below. We would appreciate your help on this.</p> <p>Started POST "/projects/horizon/issues" for 192.168.1.1 at 2013-12-22 16:50:09 +0400 Processing by IssuesController#create as HTML Parameters: {"utf8"=&gt;"", "authenticity_token"=&gt;"UYuZBaBvnq1fv9BbwWHdwwlO2s5Cpx89Y+FRbSCh28Q=", "issue"=&gt;{"tracker_id"=&gt;"1", "subject"=&gt;"Test Email configuration", "description"=&gt;"Test Email configuration 3", "status_id"=&gt;"1", "priority_id"=&gt;"2", "assigned_to_id"=&gt;"3", "parent_issue_id"=&gt;""}, "start_date"=&gt;"2013-12-22", "due_date"=&gt;""}, "estimated_hours"=&gt;""}, "done_ratio"=&gt;"0"}, "commit"=&gt;"Create", "project_id"=&gt;"horizon"} Current user: arun (id=3) Completed 500 Internal Server Error in 106.3ms</p> <p>TypeError (can't convert nil into Hash): app/models/mailer.rb:409:in `mail' app/models/mailer.rb:44:in `issue_add' app/models/mailer.rb:422:in `initialize' app/models/mailer.rb:445:in `method_missing' app/models/mailer.rb:52:in `block in deliver_issue_add' app/models/issue.rb:821:in `each_notification' app/models/mailer.rb:51:in `deliver_issue_add'</p> <p>app/models/issue.rb:1514:in `send_notification' app/models/issue.rb:163:in `create_or_update' app/controllers/issues_controller.rb:146:in `create'</p>			
<b>Related issues:</b>			
Related to Redmine - Defect #15577: Error 500 when create a new issue in V2.4.1			Closed

### History

#### #1 - 2013-12-22 14:10 - arun kumar

To update you all that it is running on webrick server.

#### #2 - 2014-03-01 02:16 - Toshi MARUYAMA

- Related to Defect #15577: Error 500 when create a new issue in V2.4.1 added

#### #3 - 2014-03-01 02:17 - Toshi MARUYAMA

- Status changed from New to Needs feedback

It seems your plugin is not compatible.

#### #4 - 2014-05-26 17:13 - Jan Niggemann (redmine.org team member)

- Status changed from Needs feedback to Closed

- Resolution set to No feedback

User has not logged in since 2014-01-28, no feedback, closing

**#5 - 2014-07-15 16:11 - Alice Etchegaray**

Hi,

I have exactly the same problem.

But after deleting the incompatible plugin and restart the service, this error doesn't disappear..

I don't know why.

Here is my log error :

```
RuntimeError (Delivery method cannot be nil):  
app/models/mailer.rb:410:in `mail'  
app/models/mailer.rb:44:in `issue_add'  
app/models/mailer.rb:423:in `initialize'  
app/models/mailer.rb:446:in `method_missing'  
app/models/mailer.rb:52:in `block in deliver_issue_add'  
app/models/issue.rb:826:in `each_notification'  
app/models/mailer.rb:51:in `deliver_issue_add'  
app/models/issue.rb:1519:in `send_notification'  
app/models/issue.rb:165:in `create_or_update'  
app/controllers/issues_controller.rb:146:in `create'
```

Thank you to help me...

**#6 - 2014-07-16 03:46 - Toshi MARUYAMA**

Do not post closed issue and please use forum.