# Redmine - Defect #15792

# problematic Gantt Chinese output

2014-01-02 07:09 - Yi Ting Hsueh

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Gantt Estimated time: 0.00 hour

Target version:

Resolution: No feedback Affected version: 2.4.1

## Description

Hi, all

I have trouble that Chinese characters cannot shown normally when exporting Gantt Chart in both PDF and PNG format. The database is set with utf8, and I made sure that I load redmine default data in zh-TW.

I searched the past issue lists and assumed it could be a font problem. But modifying "config/configuration.yml, rmagick\_font\_path" doesn't help. I have no idea what else can be done.

OS: Ubuntu 12.04.1

database: Mysql 14.14 Distrib 5.5.34 for debian-linux-gnu

Ruby: 2.1.0 Rails: 3.2.15 Redmine: 2.4.1

Please kindly help me to figure a way out. Thank you all very much!!

### History

#### #1 - 2014-01-06 06:07 - Toshi MARUYAMA

- Tracker changed from Patch to Defect
- Subject changed from Redmine2.4.1 to problematic Gantt Chinese output
- Category set to Gantt
- Affected version (unused) set to 2.4.1
- Affected version set to 2.4.1

## #2 - 2014-01-06 06:11 - Toshi MARUYAMA

- Status changed from New to Needs feedback

## **PDF**

In CJK (Chinese/Korean/Japanese) locales, pdf uses non-embedded font, in non CJK locales, pdf uses embedded font. What locale do you use?

### **PNG**

What font do you use?

#### #3 - 2014-10-18 14:32 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed
- Resolution set to No feedback

No feedback.

## Files

redmine-gantt.png 10.7 KB 2014-01-02 Yi Ting Hsueh

2025-06-20 1/1