Redmine - Feature #15836

Automatically add user as watcher for issues created via email.

2014-01-09 19:02 - guzzi jones

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

1. fill the description:

I have a queue issue that when an email comes into redmine and it isn't for a project it gets assigned to queue. It creates the issue nicely, but it does not add the submitter as a watcher. I need to manually add the user that submitted the request as a watcher. These users never sign into redmine they just get the emails back and forth.

2: feature should behave, try to add what benefits you're excepting from it a user that submits an issue via email is automatically added as a watcher for that new issue. This saves me from having to manually add them each time.

Environment:

Redmine version 2.4.1.stable

Ruby version 1.8.7-p352 (2011-06-30) [x86_64-linux]

Rails version 3.2.16
Environment production
Database adapter PostgreSQL

SCM:

Subversion 1.6.17 Git 1.7.9.5

Filesystem
Redmine plugins:
no plugin installed

History

#1 - 2014-01-10 14:55 - guzzi jones

looks like if your email settings are set to "send me emails on things i am involved in" or above you get an email because you created the issue. This can be closed.

#2 - 2014-01-10 14:55 - guzzi jones

- Status changed from New to Resolved

#3 - 2014-01-11 23:37 - Jan Niggemann (redmine.org team member)

- Status changed from Resolved to Closed

2025-05-02 1/1