# Redmine - Defect #15874

# REST API answers with error 500 when trying to create new user

2014-01-15 14:00 - Andrey Tatarnikov

Status: Closed Start date: **Priority:** Normal Due date: Assignee: % Done: 0% Category: **REST API Estimated time:** 0.00 hour Target version: Resolution: Invalid Affected version: 2.3.3

# **Description**

I have to create new Redmine users from external source, so I want to use REST API.

First, I've created new user - `Automatics` with admin rights. After that I tried to call API from Chrome extension - Postman (HTTP request simulator).

# Here is my request:

URL: <a href="http://redmine.dev.domain.ru/users.json?key=45fcdf639621f16020dac48f10cee94c545dfc69">http://redmine.dev.domain.ru/users.json?key=45fcdf639621f16020dac48f10cee94c545dfc69</a> Body:

```
"user": {
    "login": "jplang",
    "firstname": "Jean-Philippe",
    "lastname": "Lang",
    "mail": "jp_lang@yahoo.fr",
    "password": "secret"
}
```

## And API answer is:

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.01 Transitional//EN"</pre>
   "http://www.w3.org/TR/html4/loose.dtd">
<html>
    <title>Redmine 500 error</title>
    <style>
body {
font-family: Trebuchet MS, Georgia, "Times New Roman", serif;
color:#303030;
margin:10px;
h1 {
font-size:1.5em;
p {
font-size:0.8em;
</style>
    <body>
        <h1>Internal error</h1>
        An error occurred on the page you were trying to access.
  If you continue to experience problems please contact your Redmine administrator for assistance.
        If you are the Redmine administrator, check your log files for details about the error.
<a href="javascript:history.back()">Back</a>
        </body>
```

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```
</html>
```

#### I've enabled debug-level logging for Redmine, and log show this:

```
Started POST "/users.json?key=45fcdf639621f16020dac48f10cee94c545dfc69" for 127.0.0.1 at 2014-01-1
5 16:56:10 +0400
Processing by UsersController#create as JSON
 Parameters: {"key"=>"45fcdf639621f16020dac48f10cee94c545dfc69"}
   (0.1ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings`
 Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'api' AND `tokens`
.`value` = '45fcdf639621f16020dac48f10cee94c545dfc69' LIMIT 1
 User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser
') AND `users`.`id` = 109 LIMIT 1
 Current user: Automatics (id=109)
Completed 500 Internal Server Error in 4ms
NoMethodError (undefined method `[]' for nil:NilClass):
 app/controllers/users_controller.rb:89:in `create'
```

#### What's wrong and could I fix it somehow?

## This is my environments:

#### Environment:

Redmine version 2.3.3.stable Ruby version 1.9.3-p194 (2012-04-20) [x86\_64-linux] Rails version 3.2.13 production Environment Database adapter Mysq12 Redmine plugins: 0.1.0 redmine\_anonymous\_watchers 0.6.2

redmine\_git\_hosting redmine\_plugin\_views\_revisions 0.0.1

## History

### #1 - 2014-01-15 14:33 - Andrey Tatarnikov

- Status changed from New to Resolved

I forgot Content-type...:( Now it works.

### #2 - 2014-01-15 14:59 - Etienne Massip

- Status changed from Resolved to Closed
- Priority changed from Urgent to Normal
- Resolution set to Invalid

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