

Redmine - Defect #15895

Web application could not be started

2014-01-17 14:10 - Alex Kirillov

Status:	Closed	Start date:											
Priority:	Normal	Due date:											
Assignee:		% Done:	0%										
Category:		Estimated time:	0.00 hour										
Target version:		Affected version:	2.4.2										
Resolution:	Invalid												
Description After a long inactivity, I can not login to redmine receive an error Web application could not be started <pre>/usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/lib/phusion_passenger/preloader_shared_helpers.rb:99:in `initialize': No such file or directory - "/tmp/passenger.1.0.13565/generation-1/backends/preloader.20195" (Errno::ENOENT)   from /usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/lib/phusion_passenger/preloader_shared_helpers.rb:99:in `new' from /usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/lib/phusion_passenger/preloader_shared_helpers.rb:99:in `run_main_loop'   from /usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/helper-scripts/rack-preloader.rb:151:in `<module:app>' from /usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/helper-scripts/rack-preloader.rb:29:in `<module:phusionpassenger>'   from /usr/lib64/ruby/gems/2.0.0/gems/passenger-4.0.18/helper-scripts/rack-preloader.rb:28:in `<main>'</main></module:phusionpassenger></module:app></pre> After restart apache i can login again Environment: <table><tr><td>Redmine version</td><td>2.4.2.stable</td></tr><tr><td>Ruby version</td><td>2.0.0-p247 (2013-06-27) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>3.2.16</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table>				Redmine version	2.4.2.stable	Ruby version	2.0.0-p247 (2013-06-27) [x86_64-linux]	Rails version	3.2.16	Environment	production	Database adapter	Mysql2
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Rails version	3.2.16												
Environment	production												
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History

#1 - 2014-01-19 09:22 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

This is a passenger error, no technical support here in the issue tracker.

Files

Web_application_could_not_be_started.html	17.5 KB	2014-01-17	Alex Kirillov
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