

## Redmine - Defect #15935

### Email notifications doesn't work

2014-01-22 15:17 - Vincent Martineau

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.2
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hello</p> <p>I have installed a new Redmine installation on a Debian Squeeze yesterday. Everything is working fine but email notification fails... I have came across a lot of people reporting this issue but I didn't get any success to solve it.</p> <p>Is there inybody at Redmine that can look into this problem? This issue prevent us from using your tool.</p> <p>Here are a couple of things I tried:</p> <p><a href="https://github.com/mikel/mail/issues/70#issuecomment-2639987">https://github.com/mikel/mail/issues/70#issuecomment-2639987</a> <a href="http://www.redmine.org/boards/2/topics/30670">http://www.redmine.org/boards/2/topics/30670</a></p> <p>I'm sending emails with Exim4 (using a gmail account or ElasticEmail). I can send emails from PHP from this server so I think my server isn't to blame.</p> <p>I'm a newbie about Ruby or Rails and all stuffs behind redmine so please consider me as an end user.</p> <p>Thank you a lot.</p> <p>Regards</p>			

#### History

##### #1 - 2014-01-22 16:10 - Vincent Martineau

- Status changed from New to Resolved

I finally found the solution here: <http://www.redmine.org/projects/redmine/wiki/EmailConfiguration#Error-Mail-failure-no-recipient-addresses>

Sorry for the RTFM :-(

##### #2 - 2014-01-25 12:27 - Jean-Philippe Lang

- Status changed from Resolved to Closed

- Resolution set to Invalid

Thanks for the feedback.