

Redmine - Defect #15978

Internal error. An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance.

2014-01-28 09:57 - evgeniy zub

|                 |         |                   |           |
|-----------------|---------|-------------------|-----------|
| Status:         | Closed  | Start date:       |           |
| Priority:       | High    | Due date:         |           |
| Assignee:       |         | % Done:           | 0%        |
| Category:       |         | Estimated time:   | 0.00 hour |
| Target version: |         | Affected version: |           |
| Resolution:     | Invalid |                   |           |

Description

Hey.  
I'm having problems when migrating to a new server (old - Debian 6.0, the new ubuntu 11.10). I installed redmine, it works fine with the new database. However, when I load the old database in mysql and I try to go to the projects, I receive the following message:

Internal error. An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance.

This is my logs:

```
ActionView::TemplateError (undefined method `visible?' for #<ActiveRecord::Associations::BelongsTo
Association:0xb576f088>) on line #19 of app/views/projects/show.rhtml:
16:      <li><%=l(:label_subproject_plural)%>:
17:      <%= @subprojects.collect{|p| link_to(h(p), :action => 'show', :id => p)}.join(", ") %>
</li>
18:    <% end %>
19:    <% @project.visible_custom_field_values.each do |custom_value| %>
20:    <% if !custom_value.value.blank? %>
21:      <li><%= custom_value.custom_field.name%>: <%=h show_value(custom_value) %></li>
22:    <% end %>

/usr/lib/ruby/vendor_ruby/active_record/associations/association_proxy.rb:217:in `method_missi
ng'
app/models/custom_value.rb:38:in `visible?'
/usr/lib/ruby/vendor_ruby/action_view/renderable.rb:91:in `to_proc'
app/views/projects/show.rhtml:19:in `_run_rhtml_app47views47projects47show46rhtml'
/usr/lib/ruby/vendor_ruby/action_view/renderable.rb:34:in `send'
/usr/lib/ruby/vendor_ruby/action_view/renderable.rb:34:in `render'
/usr/lib/ruby/vendor_ruby/action_view/base.rb:306:in `with_template'
/usr/lib/ruby/vendor_ruby/action_view/renderable.rb:30:in `render'
/usr/lib/ruby/vendor_ruby/action_view/template.rb:205:in `render_template'
/usr/lib/ruby/vendor_ruby/action_view/base.rb:265:in `render'
/usr/lib/ruby/vendor_ruby/action_view/base.rb:348:in `_render_with_layout'
/usr/lib/ruby/vendor_ruby/action_view/base.rb:262:in `render'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:1252:in `render_for_file'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:942:in `render_without_benchmark'
/usr/lib/ruby/vendor_ruby/action_controller/benchmarking.rb:51:in `render'
/usr/lib/ruby/vendor_ruby/action_controller/benchmarking.rb:51:in `render'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:135:in `send'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:135:in `custom'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:179:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:179:in `respond'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:173:in `each'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:173:in `respond'
/usr/lib/ruby/vendor_ruby/action_controller/mime_responds.rb:107:in `respond_to'
app/controllers/projects_controller.rb:165:in `show'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:1333:in `send'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:1333:in `perform_action_without_filters'
/usr/lib/ruby/vendor_ruby/action_controller/filters.rb:617:in `call_filters'
```

```

/usr/lib/ruby/vendor_ruby/action_controller/filters.rb:610:in `perform_action_without_benchmark'
k'
/usr/lib/ruby/vendor_ruby/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
ue'
/usr/lib/ruby/vendor_ruby/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
ue'
/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:160:in `perform_action_without_flash'
/usr/lib/ruby/vendor_ruby/action_controller/flash.rb:151:in `perform_action'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:532:in `send'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:532:in `process_without_filters'
/usr/lib/ruby/vendor_ruby/action_controller/filters.rb:606:in `process'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:391:in `process'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:386:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/routing/route_set.rb:438:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:87:in `dispatch'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:121:in `_call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:130:in `build_middleware_stack'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `call'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/query_cache.rb:34:in `cache'
he'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:9:in `cache'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:28:in `call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/connection_pool.rb:361:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/string_coercion.rb:25:in `call'
/usr/lib/ruby/1.8/rack/head.rb:9:in `call'
/usr/lib/ruby/1.8/rack/methodoverride.rb:24:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/params_parser.rb:15:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/session/cookie_store.rb:99:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/failsafe.rb:26:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `synchronize'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:106:in `call'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:92:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:418:in `start_request_handler'
'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:358:in `handle_spawn_application'
ion'
/usr/lib/ruby/1.8/phusion_passenger/utils.rb:184:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:354:in `handle_spawn_application'
ion'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:213:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/phusion_passenger/passenger-spawn-server:61

```

Rendering /usr/share/redmine/public/500.html (500 Internal Server Error)

## History

#1 - 2014-01-28 10:19 - Daniel Felix

I've encountered the same error for a while.

I solved it this way:

1. check if your database migration is valid.
2. check if your database table `custom_value` has a column `visible`
3. check if the mentioned database column has the proper value (true/false)

**#2 - 2014-01-28 14:46 - evgeniy zub**

Thank you, Daniel Felix, it's work for me :)

I add the field **visible** in database **custom\_fields** with a value - 1, type: `tinyint(1)`

**#3 - 2014-01-28 15:10 - evgeniy zub**

- *Status changed from New to Resolved*

**#4 - 2014-01-28 16:22 - Daniel Felix**

Well some migration must fail. But not on all systems. It seems to be an incompatibility with some dbms. Can you give me the info which dbms you use? Maybe someone or at least I could find the cause for this error.

**#5 - 2014-01-28 16:32 - evgeniy zub**

I don't have access to my old server, only backup. My new dbms is mysql 5.1.58.

**#6 - 2014-01-29 08:10 - Jean-Philippe Lang**

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*