

Redmine - Defect #16018

Email notification for new document not sent

2014-02-04 11:28 - Andrey Ivanov

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.2
Resolution:			
Description			
<p>I have successfully configured e-mail notification for Redmine. Everything works fine except notification when Document added is set in <u>Administration/Settings/Email notifications</u>. It doesn't work even when I set option Default notification option to For any event in all my project.</p> <p>I have checked the old issues but they and their solutions seems not related to my issue (old versions of REDMINE, not configured e-mai settings and so on).</p> <p>My configuration is:</p> <p>Redmine 2.4.2.stableDefault administrator account changed Attachments directory writable Plugin assets directory writable RMagick available (optional) ImageMagick convert available (optional)</p> <p>Environment:</p> <p>Redmine version 2.4.2.stable Ruby version 1.8.7-p352 (2011-06-30) [x86_64-linux] Rails version 3.2.16 Environment production Database adapter MySQL</p> <p>SCM:</p> <p>Subversion 1.6.11 Git 1.7.1</p> <p>Filesystem</p> <p>Redmine plugins:</p> <p>redmine_better_gantt_chart 0.9.0 redmine_rt_custom_field 0.1.1</p>			

History

#1 - 2014-03-01 02:28 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Try without plugin.

Test covers.

http://www.redmine.org/projects/redmine/repository/entry/tags/2.4.3/test/unit/document_test.rb#L31

#2 - 2014-03-03 06:02 - Andrey Ivanov

Hi, Toshi!

Thank you for your answer! Unfortunately I can't uninstall plugins. Deinstallation proceeds without any error but plugins still [avialible on the Administration page](#)

It seems that I have to reinstall Redmine from the beginning.

Regards,

Andrey Ivanov

#3 - 2014-05-09 21:54 - James H

+1

Admin>Settings>Email Notifications> CHECK Documents Added
Email people who are involved or watching.

Does not send email notifications upon new added documents.

#4 - 2015-07-14 11:41 - ken t

James H wrote:

+1
Admin>Settings>Email Notifications> CHECK Documents Added
Email people who are involved or watching.

Does not send email notifications upon new added documents.

+1, redmine 3.0.4, no plugins. settings like above, no email send out.