Redmine - Feature #16093

Emails sent out by Redmine are identical

2014-02-13 23:52 - Jean-Claude Wippler

Status:ClosedStart date:Priority:NormalDue date:

% Done:

0%

Assignee:

Category: Email notifications Estimated time: 0.00 hour

Target version:

Resolution: Duplicate

Description

While starting to use Redmine a lot more, we're running into the issue that all the emails come from a single email address, and they all look the same. This is, in a way, exactly as it should be - but it makes it hard to create rules for filtering and organizing such notifications. It would be nice to have some hint about who generated the email.

I see that GitHub does the same, but with one clever refinement: the email *address* is the same, but the person's name specified with that address is the name of the originator.

Would it be possible to implement this idea in Redmine? One option I can think of is that some special characters in the email field set in the admin pages get replaced when creating a new email. In our case, that would be the username of the person causing the email to be generated: issue creator, wiki editor, forum poster, etc.

The resulting email would still appear to come from a single email address, but email apps can then show *who* in the Redmine setup generated the message.

So if the **Emission email address** field on the Email notifications page is set to say "<<me>>> <redmine@example.com>", then this issue would have generated an issue with as sender "jcw <redmine@example.com>". Just enough extra detail for receivers of the email to see who it's really from, even though Redmine generated it.

Related issues:

Related to Redmine - Feature #11894: Configurable emission email address

Closed

Related to Redmine - Feature #241: Mailer sender is set as event initiator

Is duplicate of Redmine - Feature #5913: Authors name in from address of ema...

Closed

2010-07-20

History

#1 - 2014-02-14 00:04 - Jean-Claude Wippler

See also Wim Bertels' last comment at #11894.

#2 - 2014-03-06 05:44 - Toshi MARUYAMA

- Related to Feature #11894: Configurable emission email address added

#3 - 2014-03-06 05:45 - Toshi MARUYAMA

- Description updated

#4 - 2019-02-11 05:29 - Go MAEDA

- Related to Feature #241: Mailer sender is set as event initiator added

#5 - 2019-02-11 05:58 - Go MAEDA

- Is duplicate of Feature #5913: Authors name in from address of email notifications added

#6 - 2019-02-11 06:00 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Duplicate

I like this idea but closing as a duplicate of #5913.

2025-05-02 1/1