

## Redmine - Feature #16104

### Automatically push/copy some issues to another Redmine Instance

2014-02-15 13:10 - Samuel Samfra

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Administration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
in my company we have 2 redmines. One for our customers and one for the development team.			
I'd like some issues from the "support" redmine to be automatically copied (or manually) to the "dev" redmine. Issue for customers appear "escalated".			
The ideal solution would be that when the issue in dev is completed, the issue in support has another status...			

#### History

##### #1 - 2014-02-15 15:04 - Bruno Medeiros

Why not having both use cases in the same instance? Redmine now have a pretty complete access control mechanism to allow the isolation you want.

I would like this feature too, but for a more complex cenario.

##### #2 - 2014-02-16 11:55 - Samuel Samfra

the development center is 100% intern and running in our intranet for security purposes.  
whereas the support center is external.

Furthermore, we don't use the same skin internally and for our customers.