## Redmine - Defect #16189

# Request Entity Too Large when uploading a file

2014-02-27 12:44 - Matteo Pescarin

Status:
Closed

Priority:
Normal

Assignee:
% Done:

Category:
Estimated time:

Target version:

Affected version:

2.4.3

Resolution: Description

I've recently updated to 2.4.3 and when I try to upload a file I get this response from the server:

Request Entity Too Large

The file is 1.3 MB so I reckon this won't be a problem (and it hasn't been before).

Redmine is served through Apache and Passenger.

All solutions I've found were with Nginx (see #7607) so I'm a bit at loss here:

I've tried adding the following instructions to the Apache VirtualHost with no luck at all:

LimitXMLRequestBody 0
LimitRequestBody 0
RequestReadTimeout body=0

Also, there nothing I can find in the logs.

The actual response body from the server contains the following:

```
<html>
<head><title>413 Request Entity Too Large</title></head>
<body bgcolor="white">
<center><h1>413 Request Entity Too Large</h1></center>
<hr><center>nginx/1.1.19</center>
</body>
</html>
```

nginx??? where does this come from???

PS: I don't know which category I should file this in.

## **History**

### #1 - 2014-02-27 12:47 - Matteo Pescarin

Forgot to say, that smaller files upload just fine on the server.

#### #2 - 2014-03-14 13:06 - Toshi MARUYAMA

- Status changed from New to Closed

We cannot support individual web server setting.

2025-06-11 1/1