# Redmine - Feature #16304

# Assign tickets by Email & update same ticket by email

2014-03-11 07:16 - Bharath Jeeva

 Status:
 Closed
 Start date:

 Priority:
 Normal
 Due date:

0%

Assignee: % Done:

Category: Email notifications Estimated time: 0.00 hour

Target version:

Resolution: Invalid

### Description

What is the correct syntax to assign tickets by email.

Also i have an update with the same subject, i need that same redmine ticket to updated, instead creating new ticket.

Is it possible to create like this. please advice.

### History

### #1 - 2014-03-11 07:35 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed
- Resolution set to Invalid

Plase ask questions on the forums, this is the bugtracker.

#### #2 - 2014-03-17 06:32 - Toshi MARUYAMA

- Priority changed from High to Normal

2025-05-01 1/1