

Redmine - Defect #1641

Setting time zone rise Internal error

2008-07-14 20:53 - Sergej Jegorov

Status:	Closed	Start date:	2008-07-14
Priority:	High	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			

**Description**

Distribution: Debian 4.0  
database: MySQL Ver 14.12 Distrib 5.0.32, for pc-linux-gnu (i486) using readline 5.2  
Rails 2.1.0  
ruby 1.8.5 (2006-08-25) [i486-linux]  
svn, version 1.4.2

error occurs after update Redmine from [r1625](#) to [r1626](#), and exists up to [r1669](#)

If in user settings defined time zone Internal error rised in "My Account", "My Page" & etc pages. When I do svn up -r1625 app/helpers/application\_helper.rb all works fine.

```
Processing MyController#account (for 192.168.0.55 at 2008-07-14 21:49:50) [GET]
  Session ID: 99c3677b74c7a0b653fb2b21b2489d30
  Parameters: {"action"=>"account", "controller"=>"my"}
Rendering template within layouts/base
Rendering my/account

ActionView::TemplateError (undefined method `period_for_utc' for #<TzinfoTimezone:0xb7140868 @utc_offset=0, @name="London">) on line #4 of my/_sidebar.rhtml:
1: <h3><%=l(:label_my_account)%></h3>
2:
3: <p><%=l(:field_login)%>: <strong><%= @user.login %></strong><br />
4: <%=l(:field_created_on)%>: <%= format_time(@user.created_on) %></p>
5: <% if @user.rss_token %>
6: <p><%= l(:label_feeds_access_key_created_on, distance_of_time_in_words(Time.now, @user.rss_token.created_on)) %>
7: (<%= link_to l(:button_reset), {:action => 'reset_rss_key'}, :method => :post %>)</p>

/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/time_with_zone.rb:57:in `period'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/time_with_zone.rb:94:in `zone'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/time_with_zone.rb:145:in `strptime'
app/helpers/application_helper.rb:81:in `format_time'
app/views/my/_sidebar.rhtml:4:in `_run_erb_47app47views47my47_sidebar46rhtml'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:338:in `send'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:338:in `execute'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template_handlers/compilable.rb:29:in `send'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template_handlers/compilable.rb:29:in `render'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/partial_template.rb:20:in `render'
,
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/benchmarking.rb:30:in `benchmark'
,
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/partial_template.rb:19:in `render'
,
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template.rb:22:in `render_template'
,
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/partials.rb:110:in `render_partia
```

```

1'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:273:in `render'
  app/views/my/account.rhtml:49:in `_run_erb_47app47views47my47account46rhtml'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/helpers/capture_helper.rb:141:in
`call'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/helpers/capture_helper.rb:141:in
`capture_erb_with_buffer'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/helpers/capture_helper.rb:44:in `
capture'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/helpers/capture_helper.rb:125:in
`content_for'
  app/helpers/application_helper.rb:512:in `content_for'
  app/views/my/account.rhtml:48:in `_run_erb_47app47views47my47account46rhtml'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:338:in `send'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:338:in `execute'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template_handlers/compilable.rb:2
9:in `send'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template_handlers/compilable.rb:2
9:in `render'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template.rb:35:in `render'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/template.rb:22:in `render_templat
e'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_view/base.rb:245:in `render_file'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:1108:in `render_for
_file'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:841:in `render_with
_no_layout'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/layout.rb:251:in `render_wi
thout_benchmark'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/benchmarking.rb:51:in `rend
er'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/core_ext/benchmark.rb:8:in
`realtime'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/benchmarking.rb:51:in `rend
er'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:1157:in `default_re
nder'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:1163:in `perform_ac
tion_without_filters'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/filters.rb:580:in `call_fil
ters'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/filters.rb:573:in `perform
action_without_benchmark'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/benchmarking.rb:68:in `perf
orm_action_without_rescue'
  /usr/lib/ruby/1.8/benchmark.rb:293:in `measure'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/benchmarking.rb:68:in `perf
orm_action_without_rescue'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/rescue.rb:201:in `perform_a
ction_without_caching'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/caching/sql_cache.rb:13:in
`perform_action'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/connection_adapters/abstract/
query_cache.rb:33:in `cache'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.0/lib/active_record/query_cache.rb:8:in `cache'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/caching/sql_cache.rb:12:in
`perform_action'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:529:in `send'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:529:in `process_wit
hout_filters'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/filters.rb:569:in `process
without_session_management_support'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/session_management.rb:130:i
n `process'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/base.rb:389:in `process'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:149:in `handl
e_request'

```

```
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:107:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:104:in `synchronize'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:104:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:120:in `dispatch CGI'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.0/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:76:in `process'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `synchronize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `process'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:159:in `process_client'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `each'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `process_client'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `initialize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `new'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `initialize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `new'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:282:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `each'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/command.rb:212:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/bin/mongrel_rails:19:in `load'
/usr/bin/mongrel_rails:19
```

Rendering /var/www/redmine/public/500.html (500 Internal Server Error)

## History

### #1 - 2008-07-14 21:24 - Jean-Philippe Lang

Do you have tzinfo plugin installed in vendor/plugins ?  
If so, try to remove it and restart.

### #2 - 2008-07-15 08:50 - Sergej Jegorov

- Status changed from New to Resolved

Your are right.  
I have a tzinfo\_timezone plugin installed. I remove this plugin "script/plugin remove tzinfo\_timezone" and all works fine.

Thank you.

### #3 - 2008-07-15 21:33 - Youssef Abou-Kewik

You could also just:

gem install tzinfo

which is required by the tzinfo\_timezone plugin :)

### #4 - 2008-07-15 21:35 - Youssef Abou-Kewik

Youssef Abou-Kewik wrote:

You could also just:

gem install tzinfo

which is required by the tzinfo\_timezone plugin :)

This was wrong, scratch that..

**#5 - 2008-08-13 17:28 - Ralph Lange**

This issue is still current (as of [r1745](#)):

While the FAQ tells you to install tzinfo\_timezone to support DST, doing so leaves your installation in an unuseable state.

**#6 - 2008-08-25 18:06 - Jean-Philippe Lang**

- *Status changed from Resolved to Closed*

I fixed the FAQ. tzinfo\_timezone plugin should not be installed when using Rails 2.1.