

Redmine - Defect #16413

Internal error when upgrade from 2.3.3 to 2.4 or above (2.5)

2014-03-24 07:34 - david tse

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Database	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.0
<b>Resolution:</b>	Invalid		
<b>Description</b> I have installed redmine 2.3.3 and run well, i want to upgrade to redmine 2.5 (same problem for upgrade to 2.4), so I exported the database to "redmine.sql",installed bitnami redmine 2.5 and import the database (redmine.sql), and there's an error when I open the redmine. please tell me how to fix it, thanks.  Error Information: Internal error An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance. If you are the Redmine administrator, check your log files for details about the error.			

History

#1 - 2014-03-29 15:44 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

You need to run the migration before using your data with an updated version. Please read the [RedmineUpgrade](#) documentation.