Redmine - Defect #16432

Export CSV : simple quotes replaced by "?" in description

2014-03-26 10:05 - Johan Guilbaud

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	

Description

Hello
When exporting in CSV with descriptions
"'" are replaced by "?"

History

#1 - 2014-03-26 11:18 - Johan Guilbaud

Environment:
Redmine version   2.4.2.stable
Ruby version   2.1.0-p0 (2013-12-25) [x86_64-linux]
Rails version   3.2.16
Environment   production
Database adapter   Mysql2

#2 - 2014-04-06 13:14 - Jean-Philippe Lang

- File issues.csv added

- Status changed from New to Needs feedback

Works for me (see attached file), can you give more details?

#3 - 2014-04-08 11:12 - Johan Guilbaud

I've just discovered, it's not simple quote ' but a quote ' (i don't know the name of this quote...)

#4 - 2014-04-08 12:09 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

You need to change general_csv_encoding from ISO-8859-1 to CP1252 or UTF-8.
source:tags/2.5.1/config/locales/en.yml#L143

```
$ irb
1.9.3-p545 :001 > s = '’'
 => "’"
1.9.3-p545 :002 > e = s.encode("ISO-8859-1")
Encoding::UndefinedConversionError: U+2019 from UTF-8 to ISO-8859-1
        from (irb):2:in `encode'
        from (irb):2
        from /home/xxxx/.rvm/rubies/ruby-1.9.3-p545/bin/irb:12:in `<main>'
1.9.3-p545 :003 > e = s.encode("CP1252")
 => "\x92"
```

#5 - 2014-04-08 14:15 - Johan Guilbaud

works with CP1252 (with UTF8 special char like é wasn't correctly interpreted under MS WORD)

thanks ! :)

Files

issues.csv	143 Bytes	2014-04-06	Jean-Philippe Lang