

Redmine - Defect #16432

Export CSV : simple quotes replaced by "?" in description

2014-03-26 10:05 - Johan Guilbaud

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Invalid	
Description	
Hello When exporting in CSV with descriptions "" are replaced by "?"	

History

#1 - 2014-03-26 11:18 - Johan Guilbaud

Environment:
Redmine version 2.4.2.stable
Ruby version 2.1.0-p0 (2013-12-25) [x86_64-linux]
Rails version 3.2.16
Environment production
Database adapter MySQL2

#2 - 2014-04-06 13:14 - Jean-Philippe Lang

- File *issues.csv* added
- Status changed from *New* to *Needs feedback*

Works for me (see attached file), can you give more details?

#3 - 2014-04-08 11:12 - Johan Guilbaud

I've just discovered, it's not simple quote ' but a quote ' (i don't know the name of this quote...)

#4 - 2014-04-08 12:09 - Toshi MARUYAMA

- Status changed from *Needs feedback* to *Closed*
- Resolution set to *Invalid*

You need to change `general_csv_encoding` from ISO-8859-1 to CP1252 or UTF-8.

[source:tags/2.5.1/config/locales/en.yml#L143](https://source.ruby-lang.org/ruby-devel/2014/04/08/config/locales/en.yml#L143)

```
$ irb
1.9.3-p545 :001 > s = ''
=> ""
1.9.3-p545 :002 > e = s.encode("ISO-8859-1")
Encoding::UndefinedConversionError: U+2019 from UTF-8 to ISO-8859-1
    from (irb):2:in `encode'
    from (irb):2
    from /home/xxxx/.rvm/rubies/ruby-1.9.3-p545/bin/irb:12:in `'
1.9.3-p545 :003 > e = s.encode("CP1252")
=> "\x92"
```

#5 - 2014-04-08 14:15 - Johan Guilbaud

works with CP1252 (with UTF8 special char like é wasn't correctly interpreted under MS WORD)

thanks ! :)

Files

issues.csv	143 Bytes	2014-04-06	Jean-Philippe Lang
------------	-----------	------------	--------------------