Redmine - Defect #16784

Notifications not sent when receiving emails with rake task and async deliveries

2014-04-30 15:51 - JEREMY LEGRAND

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:	Jean-Philippe Lang	**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Wont fix	**Affected version:**	2.5.0

Description

Hi all,

I just installed redmine 2.5.0 and my all team is glad to use it.
I tried to allow issue creation by email from our clients.
The clients will send an email to a specific email address which be fetch by redmine.
So our clients do not have access to Redmine.
It's works very well with receive_imap parameter and unknown_users=1.

The problem is the project maanger does not receive a notification of new issue created by our clients.
If I create an issue from the redmine interface, the notification worked.

My SMTP settings are async_smtp with gmail account.

Thanks for your help !

Related issues:

Related to Redmine - Feature #26791: Send individual notification mails per m...		**Closed**

Associated revisions

Revision 13123 - 2014-05-02 09:07 - Jean-Philippe Lang

Use async email deliveries in rake tasks (#16784).

History

#1 - 2014-05-02 09:07 - Jean-Philippe Lang

- Status changed from New to Resolved

- Assignee set to Jean-Philippe Lang

- Target version set to 2.5.2

- Resolution set to Fixed

This should be fixed by [r13123](r13123).

#2 - 2014-05-02 09:07 - Jean-Philippe Lang

- Subject changed from Email notification from issue created by unknown user to Notifications not sent when receiving emails with rake task and async deliveries

#3 - 2014-05-02 16:25 - JEREMY LEGRAND

Hi,

I updated the file email.rake and the notifications still don't work.
I restarted all my server, I use "bundle install" command.
I saw you changed the target version to 2.5.2. That's means others fixes are needed for my defect ?

Many thanks for your contribution Jean-Philippe.

#4 - 2014-05-02 16:33 - Toshi MARUYAMA

- File rev13123.patch added

13123 have not **merged** to 2.5-stable yet.
Try this patch to your Redmine.

#5 - 2014-05-02 17:19 - JEREMY LEGRAND

I downloaded the file from the revision : http://www.redmine.org/projects/redmine/repository/revisions/13123/entry/trunk/lib/tasks/email.rake and ovverided my file.
I check your patch, my email.rake file seems to be correct.

Unfortunately, notifications from unknown_users by rake still don't work.
It's the last feature wanted by my team before go-live with our clients.
I really hope that the next version of Redmine will work on this specific feature.

Kind regards,

#6 - 2014-05-02 17:24 - Toshi MARUYAMA

- *Status changed from Resolved to New*

- *Resolution deleted (Fixed)*

#7 - 2014-07-06 12:28 - Jean-Philippe Lang

- *Target version changed from 2.5.2 to Candidate for next minor release*

#8 - 2018-10-11 03:50 - Go MAEDA

- *Related to Feature #26791: Send individual notification mails per mail recipient added*

#9 - 2018-11-30 14:00 - Go MAEDA

- *Status changed from New to Closed*

- *Target version deleted (Candidate for next minor release)*

- *Resolution set to Wont fix*

In Redmine 4.0, the async_smtp setting is obsolete and emails are delivered asynchronously by default.

Files

rev13123.patch	1.49 KB	2014-05-02	Toshi MARUYAMA