Redmine - Defect #16926

Custom field referencing deleted value trigger an error on display

2014-05-20 08:21 - nicolas felix

Status: Closed Start date:

Priority: Normal Due date:

Assignee: Jean-Philippe Lang % Done: 0%

Category: Custom fields Estimated time: 0.00 hour

Target version: 2.5.2

Resolution: Fixed Affected version: 2.5.0

Description

Hi Redmine team!

our redmine environment holds more than 14k issues,

we are using it for a while now (about 4 years I think),

I want to thank you for this project!

Here, I am facing to an exception while trying to display a specific issue (Id 11011).

I don't understand why, as it worked a month ago, and we don't change anything on the server (no upgrade, no new plugin).

Here the logs

```
Started GET "/redmine/issues/11011" for 127.0.0.1 at 2014-05-20 08:08:09 +0200
Processing by IssuesController#show as HTML
 Parameters: {"id"=>"11011"}
 Current user: n.felix (id=21)
 Rendered issues/_action_menu.html.erb (93.8ms)
 Rendered issues/show.html.erb within layouts/base (296.9ms)
Completed 500 Internal Server Error in 984.4ms
ActionView::Template::Error (undefined method `effective_date' for nil:NilClass):
           rows.right 1(:label_spent_time), (@issue.total_spent_hours > 0 ? link_to(l_hours(@issu
e.total_spent_hours), project_issue_time_entries_path(@project, @issue)) : "-"), :class => 'spent-
time'
    65: end
    66: end %>
    67: <%= render_custom_fields_rows(@issue) %>
    68: <%= call_hook(:view_issues_show_details_bottom, :issue => @issue) %>
    69: 
    70:
  app/models/version.rb:183:in `<=>'
  lib/redmine/field_format.rb:101:in `sort'
  lib/redmine/field_format.rb:101:in `cast_value'
  lib/redmine/field_format.rb:150:in `formatted_value'
 lib/redmine/field_format.rb:146:in `formatted_custom_value'
  app/helpers/application_helper.rb:187:in `format_object'
  app/helpers/custom_fields_helper.rb:107:in `show_value'
  app/helpers/issues_helper.rb:176:in `block in render_custom_fields_rows'
  app/helpers/issues_helper.rb:173:in `each'
  app/helpers/issues_helper.rb:173:in `render_custom_fields_rows'
  app/views/issues/show.html.erb:67:in `_app_views_issues_show_html_erb___497937765_24444252'
  app/controllers/issues_controller.rb:128:in `block (2 levels) in show'
 app/controllers/issues_controller.rb:125:in `show'
```

and the configuration

```
Environment:
```

```
      Redmine version
      2.5.0.stable

      Ruby version
      1.9.3-p231 (2012-05-25) [i386-mingw32]
```

Rails version 3.2.17
Environment production
Database adapter Mysql2

2025-08-23 1/2

SCM:
Subversion 1.6.19
Git 1.8.5.2
Filesystem

Redmine plugins:

redmine_theme_changer 0.1.0

Have you any idea about the issue source?

At least, any way to bypass this issue (database update, manual patch...)

Thanks for any help.

Regards,

Nicolas

Associated revisions

Revision 13141 - 2014-05-24 12:12 - Jean-Philippe Lang

Fixed that custom field referencing deleted value trigger an error on display (#16926).

Revision 13163 - 2014-05-24 18:38 - Jean-Philippe Lang

Merged r13141 (#16926).

History

#1 - 2014-05-20 09:52 - Toshi MARUYAMA

- Category set to Custom fields

#2 - 2014-05-20 09:54 - Toshi MARUYAMA

- Target version set to 2.5.2

#3 - 2014-05-24 12:12 - Jean-Philippe Lang

- Subject changed from Internal Server Error while accessing a specific issue. to Custom field referencing deleted value trigger an error on display
- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Resolution set to Fixed

Fixed in <u>r13141</u>, thanks for pointing this out.

#4 - 2014-05-24 18:38 - Jean-Philippe Lang

- Status changed from Resolved to Closed

Merged.

#5 - 2014-05-26 08:21 - nicolas felix

Jean-Philippe Lang wrote:

Fixed in <u>r13141</u>, thanks for pointing this out.

Thanks to you, Jean-Philippe.

I successfully applied the patch on my 2.5.0 environment.

2025-08-23 2/2