

## Redmine - Defect #17045

### Error message while bulk update of multiple trackers

2014-06-01 09:53 - Lajish Lakshmanan

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Bulk update of multiple trackers at a time(say 40-50) throws an error message.			
I am running redmine 2.5.1 version on windows server 2012 having 16 gb ram. Bulk update is done to change assignee whici is being carried on same machine itself.			
I think redmine can't handle too many request at a time.			

#### History

##### #1 - 2014-06-12 07:24 - Toshi MARUYAMA

- Status changed from New to Needs feedback

<https://www.google.com/#q=proxy+timeout+redmine>

##### #2 - 2014-06-16 08:15 - Lajish Lakshmanan

- File Bulk Update error-02.png added

From issues listing page, redmine provides a facility to update multiple trackers at a time as shown in image attached(i.e Bulk Update error-02.png). After doing this update, redmine remains hang for some time which results in an error message which I reported in previous image(attachment)

##### #3 - 2014-07-13 14:49 - Toshi MARUYAMA

Please describe what hang is. Webserver? Proxy?

##### #4 - 2014-07-14 06:25 - Lajish Lakshmanan

This issue has been resolved. When redmine is configured to access Thin servers directly(i.e. through 3001 or 3002), everything went well. You can update this tracker status as **Resolved**. Thanks for spending your valuable time to look into this matter.

##### #5 - 2014-08-12 12:22 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Thank you for your feedback.

#### Files

Bulk Update Issue.png	7.58 KB	2014-06-01	Lajish Lakshmanan
Bulk Update error-02.png	161 KB	2014-06-16	Lajish Lakshmanan