

Redmine - Defect #17066

Internal error when accessing Admin/Settings, Account

2014-06-03 12:26 - Robert Dembrowski

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.5
Resolution:			
Description			
I get error "incompatible character encodings: ASCII-8BIT and UTF-8" error accessing Setting and other sits.			
ruby 1.9.3p484 (2013-11-22 revision 43786) [x86_64-linux] rubygems-1.8.24 redmine-2.4.5 Database encoding: UTF8 mysql-server-5.1.73-3.el6_5.x86_64			
[2014-06-03 12:08:10.2680 5700/7fe06525e700 Pool2/SmartSpawner.h:297]: Preloader for /home/www/redmine started on PID 5737, listening on unix:/tmp/passenger.1.0.5695/generation-0/backends/preloader.5737 App 5762 stdout: App 5737 stderr: App 5737 stderr: ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT): App 5737 stderr: 6: <%= setting_multiselect(:default_projects_modules, App 5737 stderr: 7: Redmine::AccessControl.available_project_modules.collect { m [l_or_humanize(m, :prefix => "project_module_"), m.to_s]}) > App 5737 stderr: 8: App 5737 stderr: 9: <= setting_multiselect(:default_projects_tracker_ids, App 5737 stderr: 10: Tracker.sorted.all.collect { t [t.name, t.id.to_s]}) > App 5737 stderr: 11: App 5737 stderr: 12: <= setting_check_box :sequential_project_identifiers %> App 5737 stderr: app/views/settings/_projects.html.erb:9:in `block in app_views_settings_projects_html_erb_3474901352282541166_47917740' App 5737 stderr: app/views/settings/_projects.html.erb:1:in `_app_views_settings_projects_html_erb_3474901352282541166_47917740' App 5737 stderr: app/views/common/_tabs.html.erb:24:in `block in app_views_common_tabs_html_erb_3869853879576479455_44274320' App 5737 stderr: app/views/common/_tabs.html.erb:23:in `each' App 5737 stderr: app/views/common/_tabs.html.erb:23:in `_app_views_common_tabs_html_erb_3869853879576479455_44274320' App 5737 stderr: app/helpers/application_helper.rb:272:in `render_tabs' App 5737 stderr: app/views/settings/edit.html.erb:3:in `_app_views_settings_edit_html_erb_2635286724216825228_28834520' App 5737 stderr: app/controllers/settings_controller.rb:28:in `index' App 5737 stderr: App 5737 stderr:			

History

#1 - 2014-06-03 12:32 - Robert Dembrowski

i'm very sorry please close this. I just installed adapter mysql2.

#2 - 2014-06-04 03:14 - Toshi MARUYAMA

- Status changed from New to Closed