Redmine - Feature #17243

Email notification to a new assignee

2014-06-20 15:07 - claude g

Status:	Closed		**Start date:**	
Priority:	High		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:				

Description

Our notification configuration is the following (Redmine version 2.5.1):

- in the account of the assignee : everything
- Administration > Settings > Email notifications : "Issue updated" NOT checked, but all other subcategories checked : this is to avoid all new minor notifications like link added between issues...

In this configuration, when an issue is assigned to a new assignee (and this is the only issue update), no notification are sent to the new assignee ! If the same issue could have been created with this assignee, he would have receive the notification.

If think it's becoming urgent please if you could **add others notifications choices under Administration > Settings > Email notifications > Issue updated**, otherwise we cannot unchecked "Issue updated" without leading to notification issues.
Those new issues notifications categories could be "assignee updated", "due date", "related issue"... or more generic: all standard fields + "related issue" (no need of custom fields at least in a first time :)).

Thanks anyway for this great tool.

History

#1 - 2014-06-21 05:26 - Go MAEDA

Redmine 2.6 will get a new notification option "Assignee updated". Please refer to [#16362](#16362).

#2 - 2014-06-24 11:00 - Bastian Scheefe

That's great! I'm really excited about this little feature!

#3 - 2014-06-24 11:12 - claude g

Didn't see also for [#16362](#16362), thank you !
Agree to keep this tracker for more generic notifications ? all standard fields + related issue + custom fields ? If so, can you please rename the subject ?

#4 - 2014-07-20 05:30 - Toshi MARUYAMA

- Status changed from New to Closed

claude g wrote:

> Didn't see also for [#16362](#16362), thank you !
> Agree to keep this tracker for more generic notifications ? all standard fields + related issue + custom fields ? If so, can you please rename the subject ?

Please create new issue.