

## Redmine - Defect #17351

### 500 Internal Server Error when deploying in Tomcat 7

2014-06-30 23:14 - John H

|   |              |                          |           |
|---|--------------|--------------------------|-----------|
| <b>Status:</b>  | Closed       | <b>Start date:</b>       |           |
| <b>Priority:</b>  | Normal       | <b>Due date:</b>         |           |
| <b>Assignee:</b>  |              | <b>% Done:</b>           | 0%        |
| <b>Category:</b>  | Ruby support | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>  |              | <b>Affected version:</b> |           |
| <b>Resolution:</b>  | Invalid      |                          |           |
| <b>Description</b>  |              |                          |           |
| <p>Hi all,</p> <p>So I have installed both Redmine-2.4.5 and Redmine-2.5.1 several times, with several combinations of Ruby/JRuby and Redmine version. I have been able to get nearly all combinations to successfully work in the webrick test server, however none of them work in tomcat 7.</p> <p>I followed all steps and have created successfully .war files for the redmine projects, however when added to the auto_deploy directory of tomcat, I always get a 500 error "Rack::ShowStatus"</p> <p>I have a topic up on the forums here if it can provide anymore help: <a href="http://www.redmine.org/boards/2/topics/42958">http://www.redmine.org/boards/2/topics/42958</a></p> <p>My Specs:<br/>OS: Win7<br/>Database: SQL Server 2008 R2<br/>Ruby: 1.9.3 (most current minor)<br/>Jruby: 1.6.8<br/>Tomcat: 7.</p> <p>Just to reiterate, the installations of Redmine have already tested successfully outside of Tomcat, as well as Tomcat has been tested and is working as well.</p> |              |                          |           |

#### History

##### #1 - 2014-07-01 00:01 - John H

- File 500error2.png added

Attached is the end error I get, even though I have sqjjdbc4.jar in the Tomcat7 lib directory..

I'm not sure where to go from this.

##### #2 - 2014-07-01 00:18 - John H

Okay, so I got the damn thing to work after about 7 hours of debug. Still not sure if its going to be completely smooth, however just wanted to put my solution here:

All I did was:

Remove/Delete "sqjjdbc.jar" from "Java\_SDK/jre/lib/ext" -- as well as -- "tomcat/lib" directories, leaving only the sqjjdbc4.jar.

Apparently there is a pointing/dependency issue between sqjjdbc and sqjjdbc4

As mentioned, still not sure if I will run into any later issues, but feel relieved that at least I have a .war file that is deploying.

##### #3 - 2018-07-01 04:20 - Go MAEDA

- Category set to Ruby support

- Status changed from New to Closed

- Resolution set to Invalid

Redmine 3.0 and later no longer support JRuby.

#### Files

|               |         |            |        |
|---------------|---------|------------|--------|
| 500error.png  | 7.4 KB  | 2014-06-30 | John H |
| 500error2.png | 14.4 KB | 2014-06-30 | John H |