

Redmine - Defect #17527

Notes are not shown (and not saved) on issues

2014-07-22 11:11 - Anthony HERBÉ

Status:	Closed	Start date:																																									
Priority:	Normal	Due date:																																									
Assignee:		% Done:	0%																																								
Category:	Issues	Estimated time:	0.00 hour																																								
Target version:		Affected version:	2.5.2																																								
Resolution:	Invalid																																										
Description																																											
<p>After migrating our Redmine instance from 1.3.3 to 2.5.2 version, we can't add notes on issues. When a authenticated user try to add note(s) on issue, when he update the issue, no error are shown (nor in log) and the notes aren't shown on history panel.</p> <p>In our MySQL database, the changesets table is not populate correctly.</p> <p>These are our install Redmine information :</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>2.5.2.stable</td></tr><tr><td>Ruby version</td><td>1.8.7-p352 (2011-06-30) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>3.2.19</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table> <p>SCM:</p> <table><tr><td>Subversion</td><td>1.7.4</td></tr><tr><td>Mercurial</td><td>1.4</td></tr><tr><td>Git</td><td>1.7.1</td></tr><tr><td>Filesystem</td><td></td></tr></table> <p>Redmine plugins:</p> <table><tr><td>projects_tree_view</td><td>0.0.7</td></tr><tr><td>redirect_to_after_login</td><td>0.0.2</td></tr><tr><td>redmine_activerecord_session_store</td><td>0.0.1</td></tr><tr><td>redmine_advanced_issues</td><td>0.0.5</td></tr><tr><td>redmine_banner</td><td>0.0.9</td></tr><tr><td>redmine_improved_searchbox</td><td>0.0.3</td></tr><tr><td>redmine_inline_attach_screenshot</td><td>0.4.6</td></tr><tr><td>redmine_ldap_sync</td><td>2.0.3.devel.g507a5c00e1-dirty</td></tr><tr><td>redmine_monitoring_controlling</td><td>0.1.1</td></tr><tr><td>redmine_mylyn_connector</td><td>2.8.2.stable</td></tr><tr><td>redmine_track_control</td><td>1.0.8</td></tr></table>				Redmine version	2.5.2.stable	Ruby version	1.8.7-p352 (2011-06-30) [x86_64-linux]	Rails version	3.2.19	Environment	production	Database adapter	Mysql2	Subversion	1.7.4	Mercurial	1.4	Git	1.7.1	Filesystem		projects_tree_view	0.0.7	redirect_to_after_login	0.0.2	redmine_activerecord_session_store	0.0.1	redmine_advanced_issues	0.0.5	redmine_banner	0.0.9	redmine_improved_searchbox	0.0.3	redmine_inline_attach_screenshot	0.4.6	redmine_ldap_sync	2.0.3.devel.g507a5c00e1-dirty	redmine_monitoring_controlling	0.1.1	redmine_mylyn_connector	2.8.2.stable	redmine_track_control	1.0.8
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History

#1 - 2014-07-22 12:50 - Anthony HERBÉ

When we call REST Service API to add notes, it works.

But with HTML form not.

#2 - 2014-07-22 14:10 - Anthony HERBÉ

Notes are well stored in table "journals".

We continue to looking for causes.

#3 - 2014-07-22 18:05 - Anthony HERBÉ

- Status changed from New to Resolved

Cause of problem is plugin **redmine_advanced_issues** from branch master from repo https://github.com/spike008t/redmine_advanced_issues/

Problem solve with same plugin, same branch and different repo : https://github.com/wyplay/redmine_advanced_issues/

#4 - 2014-07-22 22:57 - Etienne Massip

- *Status changed from Resolved to Closed*
- *Priority changed from High to Normal*
- *Resolution set to Invalid*

Thanks for feedback.