Redmine - Defect #17690

Missing template, responding with 404 context_menu for time_entries ans issues

2014-08-14 11:57 - Egon Zemmer

Status:	Closed		**Start date:**	
Priority:	High		**Due date:**	
Assignee:			**% Done:**	0%
Category:	UI		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	2.5.2

Description

Redmine 2.5.2.stable (all environments)
Rails 3.2.19
Ruby 1.9.3
Database adapter PostgreSQL

The error raises with right click on issues or time entries. The context menu don't appear. The log writes out: **Missing template, responding with 404**.

Here the logs:

- **Browser log**

```
GET http://localhost:3000/time_entries/context_menu?utf8=%E2%9C%93&authenticity_token=...&back
_url=%2Fprojects%2Ftest%2Fissues%2F1%2Ftime_entries&ids%5B%5D=1"
GET http://localhost:3000/issues/context_menu?utf8=%E2%9C%93&authenticity_token=...&back_url=%
2Fprojects%2Ftest%2Fissues&ids%5B%5D=1"

"NetworkError: 404 Not Found
```

- **Console log (time_entries)**

```
Started GET "/time_entries/context_menu?utf8=%E2%9C%93&authenticity_token=...&back_url=%2Fproj
ects%2Ftest%2Fissues%2F1%2Ftime_entries&ids%5B%5D=1" for 127.0.0.1 at 2014-08-14 11:46:13 +020
0
Processing by ContextMenusController#time_entries as */*
  Parameters: {"utf8"=>"✓", "authenticity_token"=>"eHzyMSGfSCC+AxtyGR5q00gMiT6+wIua4p204D+2vas
=", "back_url"=>"/projects/test/issues/1/time_entries", "ids"=>["1"]}
  Setting Load (0.9ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'session
_lifetime' LIMIT 1
  Setting Load (0.8ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'session
_timeout' LIMIT 1
   (0.9ms)  SELECT MAX("settings"."updated_on") AS max_id FROM "settings"
  User Load (46.5ms)  SELECT "users".* FROM "users" WHERE "users"."type" IN ('User', 'Anonymou
sUser') AND "users"."status" = 1 AND "users"."id" = $1 LIMIT 1  [["id", 1]]
  Current user: admin (id=1)
   (1.2ms)  SELECT MAX("contacts_settings"."updated_on") AS max_id FROM "contacts_settings"
  Setting Load (0.8ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'plugin_
redmine_cms' LIMIT 1
  Setting Load (0.4ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'force_d
efault_language_for_loggedin' LIMIT 1
  Setting Load (0.6ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'force_d
efault_language_for_anonymous' LIMIT 1
   (1.1ms)  SELECT MAX("cms_menus"."updated_at") AS max_id FROM "cms_menus"
  TimeEntry Load (1.7ms)  SELECT "time_entries".* FROM "time_entries" WHERE "time_entries"."id
" IN (1)
  Project Load (1.4ms)  SELECT "projects".* FROM "projects" WHERE "projects"."id" IN (1)
  SQL (0.8ms)  SELECT "enabled_modules"."name" FROM "enabled_modules" WHERE "enabled_modules".
"project_id" = 1
```

```
   (1.5ms)  SELECT COUNT(*) FROM "enumerations" WHERE "enumerations"."type" IN ('TimeEntryActi
vity') AND "enumerations"."project_id" IS NULL AND "enumerations"."active" = 't'
   TimeEntryActivity Load (1.1ms)  SELECT "enumerations".* FROM "enumerations" WHERE "enumerati
ons"."type" IN ('TimeEntryActivity') AND "enumerations"."project_id" IS NULL AND "enumeratio
ns"."active" = 't' ORDER BY enumerations.position ASC
   Rendered context_menus/time_entries.html.erb (122.6ms)
Missing template, responding with 404
   Rendered common/error.html.erb (0.4ms)
Completed 404 Not Found in 658.5ms (Views: 2.9ms | ActiveRecord: 4.2ms)
```

- **Console log (issues)**

```
Started GET "/issues/context_menu?utf8=%E2%9C%93&authenticity_token=...&back_url=%2Fprojects%2
Ftest%2Fissues&ids%5B%5D=1" for 127.0.0.1 a
t 2014-08-14 11:49:43 +0200
Processing by ContextMenusController#issues as */*
  Parameters: {"utf8"=>"✓", "authenticity_token"=>"eHzyMSGfSCC+AxtyGR5q00gMiT6+wIua4p204D+2vas
=", "back_url"=>"/projects/test/issues", "ids"=>["1"]}
   (0.5ms)  SELECT MAX("settings"."updated_on") AS max_id FROM "settings"
  User Load (0.3ms)  SELECT "users".* FROM "users" WHERE "users"."type" IN ('User', 'Anonymous
User') AND "users"."status" = 1 AND "users"."id" = $1 LIMIT 1  [["id", 1]]
  Current user: admin (id=1)
   (0.3ms)  SELECT MAX("contacts_settings"."updated_on") AS max_id FROM "contacts_settings"
   (0.3ms)  SELECT MAX("cms_menus"."updated_at") AS max_id FROM "cms_menus"
  Issue Load (0.4ms)  SELECT "issues".* FROM "issues" WHERE "issues"."id" IN (1)
  Project Load (0.4ms)  SELECT "projects".* FROM "projects" WHERE "projects"."id" IN (1)
  IssueStatus Load (0.3ms)  SELECT "issue_statuses".* FROM "issue_statuses" WHERE "issue_statu
ses"."id" IN (1)
  Tracker Load (0.3ms)  SELECT "trackers".* FROM "trackers" WHERE "trackers"."id" IN (1)
  IssuePriority Load (0.4ms)  SELECT "enumerations".* FROM "enumerations" WHERE "enumerations"
."type" IN ('IssuePriority') AND "enumerations"."id" IN (2) ORDER BY enumerations.position A
SC
  User Load (0.4ms)  SELECT "users".* FROM "users" WHERE "users"."type" IN ('User', 'Anonymous
User') AND "users"."id" IN (1)
  IssueRelation Load (0.3ms)  SELECT "issue_relations".* FROM "issue_relations" WHERE "issue_r
elations"."issue_to_id" IN (1)
  SQL (0.3ms)  SELECT "enabled_modules"."name" FROM "enabled_modules" WHERE "enabled_modules".
"project_id" = 1
  IssueStatus Load (0.3ms)  SELECT "issue_statuses".* FROM "issue_statuses" WHERE "issue_statu
ses"."id" = 1 LIMIT 1
  Role Load (0.3ms)  SELECT "roles".* FROM "roles"
  WorkflowTransition Load (1.7ms)  SELECT "workflows".* FROM "workflows" WHERE "workflows"."ty
pe" IN ('WorkflowTransition') AND "workflows"."old_status_id" = 1 AND (role_id IN (4,5,1,2,3
) AND tracker_id = 1 AND ((author = 'f' AND assignee = 'f') OR author = 't'))
  IssueStatus Load (0.5ms)  SELECT "issue_statuses".* FROM "issue_statuses" WHERE "issue_statu
ses"."id" IN (2, 3, 4, 5, 6)
  Tracker Exists (1.1ms)  SELECT 1 AS one FROM "trackers" INNER JOIN "projects_trackers" ON "t
rackers"."id" = "projects_trackers"."tracker_id" WHERE "projects_trackers"."project_id" = 1
AND "trackers"."id" = 1 LIMIT 1
  SQL (3.0ms)  SELECT "members"."id" AS t0_r0, "members"."user_id" AS t0_r1, "members"."projec
t_id" AS t0_r2, "members"."created_on" AS t0_r3, "members"."mail_notification" AS t0_r4, "us
ers"."id" AS t1_r0, "users"."login" AS t1_r1, "users"."hashed_password" AS t1_r2, "users"."fir
stname" AS t1_r3, "users"."lastname" AS t1_r4, "users"."mail" AS t1_r5, "users"."admin" AS t
1_r6, "users"."status" AS t1_r7, "users"."last_login_on" AS t1_r8, "users"."language" AS t1_r9
, "users"."auth_source_id" AS t1_r10, "users"."created_on" AS t1_r11, "users"."updated_on" A
S t1_r12, "users"."type" AS t1_r13, "users"."identity_url" AS t1_r14, "users"."mail_notificati
on" AS t1_r15, "users"."salt" AS t1_r16, "users"."must_change_passwd" AS t1_r17, "users"."ph
one" AS t1_r18, "users"."address" AS t1_r19, "users"."skype" AS t1_r20, "users"."birthday" AS
t1_r21, "users"."job_title" AS t1_r22, "users"."company" AS t1_r23, "users"."middlename" AS
t1_r24, "users"."gender" AS t1_r25, "users"."twitter" AS t1_r26, "users"."facebook" AS t1_r27,
 "users"."linkedin" AS t1_r28, "users"."background" AS t1_r29, "users"."appearance_date" AS
t1_r30, "users"."department_id" AS t1_r31, "roles"."id" AS t2_r0, "roles"."name" AS t2_r1, "ro
les"."position" AS t2_r2, "roles"."assignable" AS t2_r3, "roles"."builtin" AS t2_r4, "roles"
."permissions" AS t2_r5, "roles"."issues_visibility" AS t2_r6 FROM "members" LEFT OUTER JOIN "
users" ON "users"."id" = "members"."user_id" LEFT OUTER JOIN "member_roles" ON "member_roles
```

```
."member_id" = "members"."id" LEFT OUTER JOIN "roles" ON "roles"."id" = "member_roles"."role_
id" WHERE "members"."project_id" = 1 AND (users.type='User' AND users.status=1)
  IssuePriority Load (0.6ms)  SELECT "enumerations".* FROM "enumerations" WHERE "enumerations"
."type" IN ('IssuePriority') AND "enumerations"."active" = 't' ORDER BY enumerations.positio
n ASC
  IssueCustomField Load (1.2ms)  SELECT "custom_fields".* FROM "custom_fields" WHERE "custom_f
ields"."type" IN ('IssueCustomField') AND (is_for_all = 't' OR id IN (SELECT DISTINCT cfp.cu
stom_field_id FROM custom_fields_projects cfp WHERE cfp.project_id = 1)) ORDER BY custom_field
s.position ASC
  IssueCustomField Load (1.6ms)  SELECT "custom_fields".* FROM "custom_fields" INNER JOIN "cus
tom_fields_trackers" ON "custom_fields"."id" = "custom_fields_trackers"."custom_field_id" WH
ERE "custom_fields"."type" IN ('IssueCustomField') AND "custom_fields_trackers"."tracker_id" =
 1
   (0.8ms)  SELECT COUNT(*) FROM "projects" WHERE (projects.status = 1 AND projects.id IN (SEL
ECT em.project_id FROM enabled_modules em WHERE em.name='issue_tracking'))
  CACHE (0.0ms)  SELECT "issue_statuses".* FROM "issue_statuses" WHERE "issue_statuses"."id" =
 1 LIMIT 1
  CACHE (0.0ms)  SELECT "roles".* FROM "roles"
  CACHE (0.0ms)  SELECT "workflows".* FROM "workflows" WHERE "workflows"."type" IN ('WorkflowT
ransition') AND "workflows"."old_status_id" = 1 AND (role_id IN (4,5,1,2,3) AND tracker_id =
 1 AND ((author = 'f' AND assignee = 'f') OR author = 't'))
  CACHE (0.0ms)  SELECT "issue_statuses".* FROM "issue_statuses" WHERE "issue_statuses"."id" I
N (2, 3, 4, 5, 6)
  CACHE (0.0ms)  SELECT "roles".* FROM "roles"
  WorkflowPermission Load (1.2ms)  SELECT "workflows".* FROM "workflows" WHERE "workflows"."ty
pe" IN ('WorkflowPermission') AND "workflows"."tracker_id" = 1 AND "workflows"."old_status_i
d" = 1 AND "workflows"."role_id" IN (4, 5, 1, 2, 3)
  Tracker Load (1.4ms)  SELECT "trackers".* FROM "trackers" INNER JOIN "projects_trackers" ON
"trackers"."id" = "projects_trackers"."tracker_id" WHERE "projects_trackers"."project_id" =
1 ORDER BY trackers.position
   (1.8ms)  SELECT COUNT(DISTINCT "versions"."id") FROM "versions" LEFT OUTER JOIN "projects"
ON "projects"."id" = "versions"."project_id" WHERE "versions"."status" = 'open' AND (project
s.id = 1 OR (projects.status <> 9 AND ( versions.sharing = 'system' OR (projects.lft >= 1 AND
projects.rgt <= 2 AND versions.sharing = 'tree') OR (projects.lft < 1 AND projects.rgt > 2 A
ND versions.sharing IN ('hierarchy', 'descendants')) OR (projects.lft > 1 AND projects.rgt < 2
 AND versions.sharing = 'hierarchy')))))
   (1.0ms)  SELECT COUNT(*) FROM "issue_categories" WHERE "issue_categories"."project_id" = 1
  Setting Load (0.9ms)  SELECT "settings".* FROM "settings" WHERE "settings"."name" = 'issue_d
one_ratio' LIMIT 1
  Watcher Exists (0.4ms)  SELECT 1 AS one FROM "watchers" WHERE "watchers"."watchable_type" =
'Issue' AND "watchers"."watchable_id" IN (1) AND "watchers"."user_id" = 1 LIMIT 1
  Rendered context_menus/issues.html.erb (52.2ms)
Missing template, responding with 404
  Rendered common/error.html.erb (0.1ms)
Completed 404 Not Found in 237.8ms (Views: 2.9ms | ActiveRecord: 9.4ms)
```

History

#1 - 2014-08-14 12:00 - Egon Zemmer

- Status changed from New to Resolved

I have removed all plugins and now works. So, it seams a **plugin problem**. Sorry for the issue report.

#2 - 2014-08-15 17:43 - Jan Niggemann (redmine.org team member)

- Status changed from Resolved to Closed

- Resolution set to Invalid