

## Redmine - Defect #17690

### Missing template, responding with 404 context\_menu for time\_entries ans issues

2014-08-14 11:57 - Egon Zemmer

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	UI	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.2
<b>Resolution:</b>	Invalid		

#### Description

Redmine 2.5.2.stable (all environments)

Rails 3.2.19

Ruby 1.9.3

Database adapter PostgreSQL

The error raises with right click on issues or time entries. The context menu don't appear. The log writes out: **Missing template, responding with 404.**

Here the logs:

#### - Browser log

GET

http://localhost:3000/time\_entries/context\_menu?utf8=%E2%9C%93&authenticity\_token=...&back\_url=%2Fprojects%2Ftest%2Fissues%2F1%2Ftime\_entries&ids%5B%5D=1"

GET

http://localhost:3000/issues/context\_menu?utf8=%E2%9C%93&authenticity\_token=...&back\_url=%2Fprojects%2Ftest%2Fissues&ids%5B%5D=1"

"NetworkError: 404 Not Found

#### - Console log (time\_entries)

Started GET

"/time\_entries/context\_menu?utf8=%E2%9C%93&authenticity\_token=...&back\_url=%2Fprojects%2Ftest%2Fissues%2F1%2Ftime\_entries&ime\_entries&ids%5B%5D=1" for 127.0.0.1 at 2014-08-14 11:46:13 +0200

Processing by ContextMenusController#time\_entries as \*/\*

Parameters: {"utf8"=>"", "authenticity\_token"=>"eHzyMSGfSCC+AxyGR5q00gMiT6+wlua4p204D+2vas=", "back\_url"=>"/projects/test/issues/1/time\_entries", "ids"=>["1"]}

Setting Load (0.9ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" = 'session\_lifetime' LIMIT 1

Setting Load (0.8ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" = 'session\_timeout' LIMIT 1

(0.9ms) SELECT MAX("settings"."updated\_on") AS max\_id FROM "settings"

User Load (46.5ms) SELECT "users".\* FROM "users" WHERE "users"."type" IN ('User', 'AnonymousUser') AND

"users"."status" = 1 AND "users"."id" = \$1 LIMIT 1 [["id", 1]]

Current user: admin (id=1)

(1.2ms) SELECT MAX("contacts\_settings"."updated\_on") AS max\_id FROM "contacts\_settings"

Setting Load (0.8ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" = 'plugin\_redmine\_cms' LIMIT 1

Setting Load (0.4ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" =

'force\_default\_language\_for\_loggedin' LIMIT 1

Setting Load (0.6ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" =

'force\_default\_language\_for\_anonymous' LIMIT 1  
(1.1ms) SELECT MAX("cms\_menus"."updated\_at") AS max\_id FROM "cms\_menus"  
TimeEntry Load (1.7ms) SELECT "time\_entries".\* FROM "time\_entries" WHERE "time\_entries"."id" IN (1)  
Project Load (1.4ms) SELECT "projects".\* FROM "projects" WHERE "projects"."id" IN (1)  
SQL (0.8ms) SELECT "enabled\_modules"."name" FROM "enabled\_modules" WHERE "enabled\_modules"."project\_id" = 1  
(1.5ms) SELECT COUNT(\*) FROM "enumerations" WHERE "enumerations"."type" IN ('TimeEntryActivity') AND  
"enumerations"."project\_id" IS NULL AND "enumerations"."active" = 't'  
TimeEntryActivity Load (1.1ms) SELECT "enumerations".\* FROM "enumerations" WHERE "enumerations"."type" IN  
(TimeEntryActivity') AND "enumerations"."project\_id" IS NULL AND "enumeratio  
ns"."active" = 't' ORDER BY enumerations.position ASC  
Rendered context\_menus/time\_entries.html.erb (122.6ms)  
Missing template, responding with 404  
Rendered common/error.html.erb (0.4ms)  
Completed 404 Not Found in 658.5ms (Views: 2.9ms | ActiveRecord: 4.2ms)

### - Console log (issues)

Started GET  
"/issues/context\_menu?utf8=%E2%9C%93&authenticity\_token=...&back\_url=%2Fprojects%2Ftest%2Fissues&ids%5B%5D=1" for 127.0.  
" for 127.0.0.1 a  
t 2014-08-14 11:49:43 +0200  
Processing by ContextMenusController#issues as \*/\*  
Parameters: {"utf8"=>"", "authenticity\_token"=>"eHzYMSGfSCC+AxyGR5q00gMiT6+wlua4p204D+2vas=",  
"back\_url"=>"/projects/test/issues", "ids"=>["1"]}  
(0.5ms) SELECT MAX("settings"."updated\_on") AS max\_id FROM "settings"  
User Load (0.3ms) SELECT "users".\* FROM "users" WHERE "users"."type" IN ('User', 'AnonymousUser') AND  
"users"."status" = 1 AND "users"."id" = \$1 LIMIT 1 [{"id", 1}]  
Current user: admin (id=1)  
(0.3ms) SELECT MAX("contacts\_settings"."updated\_on") AS max\_id FROM "contacts\_settings"  
(0.3ms) SELECT MAX("cms\_menus"."updated\_at") AS max\_id FROM "cms\_menus"  
Issue Load (0.4ms) SELECT "issues".\* FROM "issues" WHERE "issues"."id" IN (1)  
Project Load (0.4ms) SELECT "projects".\* FROM "projects" WHERE "projects"."id" IN (1)  
IssueStatus Load (0.3ms) SELECT "issue\_statuses".\* FROM "issue\_statuses" WHERE "issue\_statuses"."id" IN (1)  
Tracker Load (0.3ms) SELECT "trackers".\* FROM "trackers" WHERE "trackers"."id" IN (1)  
IssuePriority Load (0.4ms) SELECT "enumerations".\* FROM "enumerations" WHERE "enumerations"."type" IN  
(IssuePriority') AND "enumerations"."id" IN (2) ORDER BY enumerations.position A  
SC  
User Load (0.4ms) SELECT "users".\* FROM "users" WHERE "users"."type" IN ('User', 'AnonymousUser') AND "users"."id" IN  
(1)  
IssueRelation Load (0.3ms) SELECT "issue\_relations".\* FROM "issue\_relations" WHERE "issue\_relations"."issue\_to\_id" IN  
(1)  
SQL (0.3ms) SELECT "enabled\_modules"."name" FROM "enabled\_modules" WHERE "enabled\_modules"."project\_id" = 1  
IssueStatus Load (0.3ms) SELECT "issue\_statuses".\* FROM "issue\_statuses" WHERE "issue\_statuses"."id" = 1 LIMIT 1  
Role Load (0.3ms) SELECT "roles".\* FROM "roles"  
WorkflowTransition Load (1.7ms) SELECT "workflows".\* FROM "workflows" WHERE "workflows"."type" IN  
(WorkflowTransition') AND "workflows"."old\_status\_id" = 1 AND (role\_id IN (4,5,1,2,3  
) AND tracker\_id = 1 AND ((author = 'f' AND assignee = 'f') OR author = 't'))  
IssueStatus Load (0.5ms) SELECT "issue\_statuses".\* FROM "issue\_statuses" WHERE "issue\_statuses"."id" IN (2, 3, 4, 5,  
6)  
Tracker Exists (1.1ms) SELECT 1 AS one FROM "trackers" INNER JOIN "projects\_trackers" ON "trackers"."id" =  
"projects\_trackers"."tracker\_id" WHERE "projects\_trackers"."project\_id" = 1

AND "trackers"."id" = 1 LIMIT 1

SQL (3.0ms) SELECT "members"."id" AS t0\_r0, "members"."user\_id" AS t0\_r1, "members"."project\_id" AS t0\_r2, "members"."created\_on" AS t0\_r3, "members"."mail\_notification" AS t0\_r4, "users"."id" AS t1\_r0, "users"."login" AS t1\_r1, "users"."hashed\_password" AS t1\_r2, "users"."firstname" AS t1\_r3, "users"."lastname" AS t1\_r4, "users"."mail" AS t1\_r5, "users"."admin" AS t1\_r6, "users"."status" AS t1\_r7, "users"."last\_login\_on" AS t1\_r8, "users"."language" AS t1\_r9, "users"."auth\_source\_id" AS t1\_r10, "users"."created\_on" AS t1\_r11, "users"."updated\_on" AS t1\_r12, "users"."type" AS t1\_r13, "users"."identity\_url" AS t1\_r14, "users"."mail\_notification" AS t1\_r15, "users"."salt" AS t1\_r16, "users"."must\_change\_passwd" AS t1\_r17, "users"."phone" AS t1\_r18, "users"."address" AS t1\_r19, "users"."skype" AS t1\_r20, "users"."birthday" AS t1\_r21, "users"."job\_title" AS t1\_r22, "users"."company" AS t1\_r23, "users"."middlename" AS t1\_r24, "users"."gender" AS t1\_r25, "users"."twitter" AS t1\_r26, "users"."facebook" AS t1\_r27, "users"."linkedin" AS t1\_r28, "users"."background" AS t1\_r29, "users"."appearance\_date" AS t1\_r30, "users"."department\_id" AS t1\_r31, "roles"."id" AS t2\_r0, "roles"."name" AS t2\_r1, "roles"."position" AS t2\_r2, "roles"."assignable" AS t2\_r3, "roles"."builtin" AS t2\_r4, "roles"."permissions" AS t2\_r5, "roles"."issues\_visibility" AS t2\_r6 FROM "members" LEFT OUTER JOIN "users" ON "users"."id" = "members"."user\_id" LEFT OUTER JOIN "member\_roles" ON "member\_roles"."member\_id" = "members"."id" LEFT OUTER JOIN "roles" ON "roles"."id" = "member\_roles"."role\_id" WHERE "members"."project\_id" = 1 AND (users.type='User' AND users.status=1)

IssuePriority Load (0.6ms) SELECT "enumerations".\* FROM "enumerations" WHERE "enumerations"."type" IN ('IssuePriority') AND "enumerations"."active" = 't' ORDER BY enumerations.position ASC

IssueCustomField Load (1.2ms) SELECT "custom\_fields".\* FROM "custom\_fields" WHERE "custom\_fields"."type" IN ('IssueCustomField') AND (is\_for\_all = 't' OR id IN (SELECT DISTINCT cfp.custom\_field\_id FROM custom\_fields\_projects cfp WHERE cfp.project\_id = 1)) ORDER BY custom\_fields.position ASC

IssueCustomField Load (1.6ms) SELECT "custom\_fields".\* FROM "custom\_fields" INNER JOIN "custom\_fields\_trackers" ON "custom\_fields"."id" = "custom\_fields\_trackers"."custom\_field\_id" WHERE "custom\_fields"."type" IN ('IssueCustomField') AND "custom\_fields\_trackers"."tracker\_id" = 1

(0.8ms) SELECT COUNT(\*) FROM "projects" WHERE (projects.status = 1 AND projects.id IN (SELECT em.project\_id FROM enabled\_modules em WHERE em.name='issue\_tracking'))

CACHE (0.0ms) SELECT "issue\_statuses".\* FROM "issue\_statuses" WHERE "issue\_statuses"."id" = 1 LIMIT 1

CACHE (0.0ms) SELECT "roles".\* FROM "roles"

CACHE (0.0ms) SELECT "workflows".\* FROM "workflows" WHERE "workflows"."type" IN ('WorkflowTransition') AND "workflows"."old\_status\_id" = 1 AND (role\_id IN (4,5,1,2,3) AND tracker\_id = 1 AND ((author = 'f' AND assignee = 'f') OR author = 't'))

CACHE (0.0ms) SELECT "issue\_statuses".\* FROM "issue\_statuses" WHERE "issue\_statuses"."id" IN (2, 3, 4, 5, 6)

CACHE (0.0ms) SELECT "roles".\* FROM "roles"

WorkflowPermission Load (1.2ms) SELECT "workflows".\* FROM "workflows" WHERE "workflows"."type" IN ('WorkflowPermission') AND "workflows"."tracker\_id" = 1 AND "workflows"."old\_status\_id" = 1 AND "workflows"."role\_id" IN (4, 5, 1, 2, 3)

Tracker Load (1.4ms) SELECT "trackers".\* FROM "trackers" INNER JOIN "projects\_trackers" ON "trackers"."id" = "projects\_trackers"."tracker\_id" WHERE "projects\_trackers"."project\_id" = 1 ORDER BY trackers.position

(1.8ms) SELECT COUNT(DISTINCT "versions"."id") FROM "versions" LEFT OUTER JOIN "projects" ON "projects"."id" = "versions"."project\_id" WHERE "versions"."status" = 'open' AND (project.s.id = 1 OR (projects.status <> 9 AND (versions.sharing = 'system' OR (projects.lft >= 1 AND projects.rgt <= 2 AND versions.sharing = 'tree') OR (projects.lft < 1 AND projects.rgt > 2 AND ND versions.sharing IN ('hierarchy', 'descendants')) OR (projects.lft > 1 AND projects.rgt < 2 AND versions.sharing = 'hierarchy'))))

(1.0ms) SELECT COUNT(\*) FROM "issue\_categories" WHERE "issue\_categories"."project\_id" = 1

Setting Load (0.9ms) SELECT "settings".\* FROM "settings" WHERE "settings"."name" = 'issue\_done\_ratio' LIMIT 1

Watcher Exists (0.4ms) SELECT 1 AS one FROM "watchers" WHERE "watchers"."watchable\_type" = 'Issue' AND "watchers"."watchable\_id" IN (1) AND "watchers"."user\_id" = 1 LIMIT 1

Rendered context\_menus/issues.html.erb (52.2ms)  
Missing template, responding with 404  
Rendered common/error.html.erb (0.1ms)  
Completed 404 Not Found in 237.8ms (Views: 2.9ms | ActiveRecord: 9.4ms)

## History

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### #1 - 2014-08-14 12:00 - Egon Zemmer

- Status changed from *New* to *Resolved*

I have removed all plugins and now works. So, it seems a **plugin problem**. Sorry for the issue report.

### #2 - 2014-08-15 17:43 - Jan Niggemann (redmine.org team member)

- Status changed from *Resolved* to *Closed*

- Resolution set to *Invalid*