

## Redmine - Defect #17830

### User creation: clear/plaintext password sent via unencrypted email

2014-09-10 13:44 - Hendrik Jaeger

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Baptiste Barth	<b>% Done:</b>	0%
<b>Category:</b>	Security	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Candidate for next major release	<b>Affected version:</b>	1.4.4
<b>Resolution:</b>			
<b>Description</b>			
<p>henk   I just received an unencrypted mail from redmine containing my password in plaintext. Is that fixed in more recent versions? Is there a way to fix it in 1.4.4?</p> <p>henk   <a href="https://twitter.com/RamsayDev/status/460048737994551296">https://twitter.com/RamsayDev/status/460048737994551296</a> hehe, yeah, kinda my thoughts ...</p> <p>salvor   henk: no.</p> <p>salvor   henk: that's only on user creation, and it's up to the administrator to send this password or not</p> <p>salvor   after that everything happen through tokens</p> <p>henk   salvor: hm, ok, that's not too bad then, but I still wonder why that's not done through tokens as well?!</p> <p>salvor   I guess we could do that even on user creation (= send a unique link to reset the password) ; or force password change on first connection (which is the same security wise I think)</p> <p>salvor   do you see a legitimate case where an administrator would want to set a password manually for a user ?</p> <p>henk   salvor: No, not really. IMHO it's nice to have that feature and I wouldn't want it to go away, but it's not a good default way to handle things.</p> <p>salvor   I totally agree</p> <p>Another idea: allow specifying a pgp-key and send the mail encrypted</p>			

#### History

##### #1 - 2014-09-10 13:50 - Jean-Baptiste Barth

- Assignee set to Jean-Baptiste Barth
- Target version set to Candidate for next major release

Taking it as salvor == me :) Any comment welcome.

##### #2 - 2014-09-20 00:06 - Michael Weinberg

More problems- I'm running v 2.5.2:

1. There is a checkbox ("Send account information to the user") that is checked by default and unchecking it doesn't stick.
2. I changed my password for an existing account and it send it plain text.
3. There is no indication that "account information" contains the plain text password. At the very minimum, any password sent via plain text should be assumed compromised- The user should be required to change the password if they ever get a password in plain text.