

## Redmine - Defect #17928

### Redmine Limitations (too many groups?)

2014-09-22 15:44 - Jonathan Heng

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.2
<b>Resolution:</b>	No feedback		
<b>Description</b>			
<p>When trying to access the groups page (<a href="http://servername/redmine/groups">http://servername/redmine/groups</a>), the page would take about a minute to load. Thereafter we would receive the following error:</p>			
<pre>Proxy Error  The proxy server received an invalid response from an upstream server. The proxy server could not handle the request GET /redmine/groups.  Reason: Error reading from remote server</pre>			
<p>We increased the keep-alive/timeout values in Apache (we assumed this was related to timeouts occurring because of the considerable amount of groups we have). Now we receive a different error:</p>			
<pre>Internal error  An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance.  If you are the Redmine administrator, check your log files for details about the error.</pre>			
<p>Back</p>			
<p>I've attached an excerpt from our error log.</p>			
<p>Please note we have a considerable number of groups in Redmine (over 30,000). Is the page failing to load because of an application or database limitation?</p>			

#### History

##### #1 - 2014-09-22 15:47 - Toshi MARUYAMA

- Category deleted (Administration)
- Status changed from New to Needs feedback

It is Apache log, not Redmine.

##### #2 - 2014-09-22 16:24 - Jonathan Heng

Thanks for the correction. Yes, this is an apache log. Does anyone know if this is an Apache limitation? Or is it a Redmine limitation?

##### #3 - 2014-09-23 04:00 - Toshi MARUYAMA

See Redmine log.

##### #4 - 2014-10-04 11:42 - Jean-Philippe Lang

- Assignee set to Jean-Philippe Lang

If you have many groups, this problem may be fixed by [r13149](#) (included in forthcoming 2.6.0), see [#16905](#). Before the fix, all users from all groups were loaded when displaying the group list.

**#5 - 2015-04-14 19:32 - Jean-Philippe Lang**

- Status changed from Needs feedback to Closed

- Resolution set to No feedback

**Files**

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error2.log	15.1 KB	2014-09-22	Jonathan Heng
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