## Redmine - Defect #18149

# Email notifications error when moved to another machine and DNS name assigned

2014-10-21 16:40 - Pulkit Gupta

04-4	01	Otant data	
Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	

## **Description**

I am getting this error while sending test email -

"getaddrinfo: Name or service not known".

FYI I was using Redmine ubuntu virtual machine on a machine and email notifications were working perfectly fine. I moved this virtual machine to another machine and assigned DNS name for the same. After some time I noticed that email notification stopped working. Though everything else is working as before.

Any help would be appreciated.

### History

### #1 - 2014-10-21 17:03 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for question.

2025-05-01 1/1