Redmine - Defect #18181

Cannot send custom mail notifications with attachments

2014-10-24 14:47 - Alex Antropoff

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	2.5.2

Description

Good day!

Sorry, I don't know which tracker should I choose to publish my question. I think this is not Redmine's bug, but my mistake.
Sorry for my bad English too :)

I have some custom email templates (one (pair) of them is in attachment to the Issue) and extended mailer.rb: in issue_edit() I try to send specific email-notifications to users with the specific role (is_support?(project)). I do this before native mailing (see mailer.rb issue_edit() function). I need to include attachments to my custom notifications, not links - just files in email (attachments[fnam] = File.read(full, mode: 'rb')   on Windows OS)
). So, native notifications are sending with no problems - there are all file attachments of any types (jpg/zip/pdf/doc/etc...), but my custom notifications have no any attachment.

I opened the email original in GMail and saw that there were differencies in content types. Normal (with attachments) has content_type 'multipartial/mixed', but my custom letter has content_type 'multipart/alternative'.
I've tried to pass content_type in mailer.rb code, but it corrupts the letter at all.

Please, can you give me an advice or an example of working code.

Thanks!

History

#1 - 2014-10-24 22:58 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

Sorry but this tracker is for Redmine core issues only, you may want to take a chance in the forums.

Files

mailer.rb	31.1 KB	2014-10-24		Alex Antropoff
support_note.html.erb	152 Bytes	2014-10-24		Alex Antropoff
support_note.text.erb	111 Bytes	2014-10-24		Alex Antropoff