

Redmine - Defect #18228

Redmine 500 error

2014-10-29 12:22 - ketan panchal

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	2.5.2
Resolution:	Invalid		
Description			
I have install fresh redmine through bitnami on windows & then copy my old database & import in to mysql (change database.yml) then redmine open but when i click on bugs or settings i got this error:			
Internal error			
An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance. If you are the Redmine administrator, check your log files for details about the error.			
Back			

History

#1 - 2014-10-29 12:24 - ketan panchal

Find below production logs.

Connecting to database specified by database.yml
Connecting to database specified by database.yml
Creating scope :system. Overwriting existing method Enumeration.system.
Creating scope :system. Overwriting existing method Enumeration.system.
Creating scope :sorted. Overwriting existing method Group.sorted.
Creating scope :sorted. Overwriting existing method Group.sorted.
Creating scope :sorted. Overwriting existing method User.sorted.
Started GET "/redmine/" for 127.0.0.1 at 2014-10-29 16:42:58 +0530
Processing by WelcomeController#index as HTML
Current user: admin (id=1)
Rendered welcome/index.html.erb within layouts/base (88.1ms)
Completed 200 OK in 458.4ms (Views: 96.1ms | ActiveRecord: 210.1ms)
Started GET "/redmine/projects/nissan_blink_integration" for 127.0.0.1 at 2014-10-29 16:43:42 +0530
Processing by ProjectsController#show as HTML
Parameters: {"id"=>"nissan_blink_integration"}
Current user: admin (id=1)
Rendered projects/_members_box.html.erb (5.0ms)
Rendered projects/show.html.erb within layouts/base (69.5ms)
Completed 200 OK in 779.5ms (Views: 118.2ms | ActiveRecord: 414.9ms)
Started GET "/redmine/projects/nissan_blink_integration/issues?set_filter=1" for 127.0.0.1 at 2014-10-29 16:44:26 +0530
Processing by IssuesController#index as HTML
Parameters: {"set_filter"=>"1", "project_id"=>"nissan_blink_integration"}
Current user: admin (id=1)
Completed 500 Internal Server Error in 276.5ms

NameError (undefined local variable or method `fields_bits' for #<Tracker:0x6552e70>):
app/models/tracker.rb:71:in `block in disabled_core_fields'
app/models/tracker.rb:71:in `select'
app/models/tracker.rb:71:in `disabled_core_fields'
app/models/tracker.rb:95:in `map'
app/models/tracker.rb:95:in `disabled_core_fields'
app/models/issue_query.rb:243:in `initialize_available_filters'
app/models/query.rb:331:in `available_filters'
app/models/query.rb:220:in `build_from_params'
app/models/issue_query.rb:119:in `build_from_params'

```
app/helpers/queries_helper.rb:175:in `retrieve_query'
app/controllers/issues_controller.rb:56:in `index'
```

```
Started GET "/redmine/" for 127.0.0.1 at 2014-10-29 16:49:59 +0530
Processing by WelcomeController#index as HTML
Current user: admin (id=1)
Rendered welcome/index.html.erb within layouts/base (0.0ms)
Completed 200 OK in 31.2ms (Views: 31.2ms | ActiveRecord: 0.0ms)
Started GET "/redmine/projects/nissan_blink_integration" for 127.0.0.1 at 2014-10-29 16:50:02 +0530
Processing by ProjectsController#show as HTML
Parameters: {"id"=>"nissan_blink_integration"}
Current user: admin (id=1)
Rendered projects/_members_box.html.erb (4.0ms)
Rendered projects/show.html.erb within layouts/base (14.0ms)
Completed 200 OK in 212.3ms (Views: 39.1ms | ActiveRecord: 88.1ms)
Started GET "/redmine/projects/nissan_blink_integration/issues?set_filter=1&tracker_id=1" for 127.0.0.1 at 2014-10-29 16:50:04 +0530
Processing by IssuesController#index as HTML
Parameters: {"set_filter"=>"1", "tracker_id"=>"1", "project_id"=>"nissan_blink_integration"}
Current user: admin (id=1)
Completed 500 Internal Server Error in 133.1ms
```

```
NameError (undefined local variable or method `fields_bits' for #<Tracker:0x3b038b0>):
app/models/tracker.rb:71:in `block in disabled_core_fields'
app/models/tracker.rb:71:in `select'
app/models/tracker.rb:71:in `disabled_core_fields'
app/models/tracker.rb:95:in `map'
app/models/tracker.rb:95:in `disabled_core_fields'
app/models/issue_query.rb:243:in `initialize_available_filters'
app/models/query.rb:331:in `available_filters'
app/models/query.rb:220:in `build_from_params'
app/models/issue_query.rb:119:in `build_from_params'
app/helpers/queries_helper.rb:175:in `retrieve_query'
app/controllers/issues_controller.rb:56:in `index'
```

```
Started GET "/redmine/projects/nissan_blink_integration/issues?set_filter=1&tracker_id=1" for 127.0.0.1 at 2014-10-29 16:50:09 +0530
Processing by IssuesController#index as HTML
Parameters: {"set_filter"=>"1", "tracker_id"=>"1", "project_id"=>"nissan_blink_integration"}
Current user: admin (id=1)
Completed 500 Internal Server Error in 19.0ms
```

```
NameError (undefined local variable or method `fields_bits' for #<Tracker:0x6997bd8>):
app/models/tracker.rb:71:in `block in disabled_core_fields'
app/models/tracker.rb:71:in `select'
app/models/tracker.rb:71:in `disabled_core_fields'
app/models/tracker.rb:95:in `map'
app/models/tracker.rb:95:in `disabled_core_fields'
app/models/issue_query.rb:243:in `initialize_available_filters'
app/models/query.rb:331:in `available_filters'
app/models/query.rb:220:in `build_from_params'
app/models/issue_query.rb:119:in `build_from_params'
app/helpers/queries_helper.rb:175:in `retrieve_query'
app/controllers/issues_controller.rb:56:in `index'
```

#2 - 2014-10-29 12:37 - ketan panchal

Then i run below commands:

```
E:\Bitnami\redmine-2.5.2-3\apps\redmine\htdocs>ruby script/about RAILS_ENV=production
```

```
Environment:
Redmine version      2.5.2.stable
Ruby version         2.0.0-p481 (2014-05-08) [i386-mingw32]
Rails version        3.2.19
Environment          production
Database adapter      Mysql2
SCM:
Subversion           1.8.8
Git                  1.9.0
Filesystem
Redmine plugins:
no plugin installed
```

```
E:\Bitnami\redmine-2.5.2-3\apps\redmine\htdocs>bundle exec rake db:migrate RAILS_ENV=production
```

DL is deprecated, please use Fiddle

AddTrackersFieldsBits: migrating =====

-- add_column(:trackers, :fields_bits, :integer, {:default=>0})

-> 1.2023s

AddTrackersFieldsBits: migrated (1.2043s) =====

AddAuthSourcesTimeout: migrating =====

-- add_column(:auth_sources, :timeout, :integer)

-> 1.4042s

AddAuthSourcesTimeout: migrated (1.4052s) ===== AddWorkflowsType: migrating

-- add_column(:workflows, :type, :string, {:limit=>30})

-> 0.6432s

AddWorkflowsType: migrated (0.6451s) ===== UpdateWorkflowsToSti: migrating

UpdateWorkflowsToSti: migrated (0.0837s) ===== AddWorkflowsRuleFields: migrating

-- add_column(:workflows, :field_name, :string, {:limit=>30})

~~> 0.1630s~~

- add_column(:workflows, :rule, :string, {:limit=>30})

-> 0.1644s

AddWorkflowsRuleFields: migrated (0.3317s) ===== AddBoardsParentId: migrating

-- add_column(:boards, :parent_id, :integer)

-> 0.1392s

AddBoardsParentId: migrated (0.1412s) ===== AddJournalsPrivateNotes: migrating

-- add_column(:journals, :private_notes, :boolean, {:default=>false, :null=>false})

-> 0.2400s

AddJournalsPrivateNotes: migrated (0.2420s) ===== AddEnumerationsPositionName: migrating

-- add_column(:enumerations, :position_name, :string, {:limit=>30})

-> 0.1798s

AddEnumerationsPositionName: migrated (0.1818s) ===== PopulateEnumerationsPositionName: migrating

PopulateEnumerationsPositionName: migrated (0.3982s) ===== AddQueriesType: migrating

-- add_column(:queries, :type, :string)

-> 0.1091s

AddQueriesType: migrated (0.1105s) ===== UpdateQueriesToSti: migrating

UpdateQueriesToSti: migrated (0.0310s) ===== AddAttachmentsDiskDirectory: migrating

-- add_column(:attachments, :disk_directory, :string)

-> 0.1640s

AddAttachmentsDiskDirectory: migrated (0.1661s) ===== SplitDocumentsPermissions: migrating

SplitDocumentsPermissions: migrated (0.1366s) ===== AddUniqueIndexOnTokensValue: migrating

-- Adding unique index on tokens, this may take some time...

-- add_index(:tokens, :value, {:unique=>true, :name=>"tokens_value"})

-> 0.0918s

-> 0.1088s

AddUniqueIndexOnTokensValue: migrated (0.1108s) ===== AddProjectsInheritMembers: migrating

-- add_column(:projects, :inherit_members, :boolean, {:default=>false, :null=>false})

-> 0.1407s

AddProjectsInheritMembers: migrated (0.1426s) ===== AddUniqueIndexOnCustomFieldsTrackers: migrating

-- index_exists?(:custom_fields_trackers, [:custom_field_id, :tracker_id])

~~> 0.0010s~~

- remove_index(:custom_fields_trackers, [:custom_field_id, :tracker_id])

~~> 0.0000s~~

- add_index(:custom_fields_trackers, [:custom_field_id, :tracker_id], {:unique=>

true})

-> 0.1526s

AddUniqueIndexOnCustomFieldsTrackers: migrated (0.2728s) ===== AddUniqueIndexOnCustomFieldsProjects: migrating

-- index_exists?(:custom_fields_projects, [:custom_field_id, :project_id])

~~> 0.0020s~~

```

- remove_index(:custom_fields_projects, [:custom_field_id, :project_id])
> 0.0710s
- add_index(:custom_fields_projects, [:custom_field_id, :project_id], {:unique=
true}))

-> 0.1192s
AddUniqueIndexOnCustomFieldsProjects: migrated (0.1993s) ===== ChangeUsersLastnameLengthTo255: migrating
=====
-- change_column(:users, :lastname, :string, {:limit=>255, :default=>"" ,:null=>
false}))
-> 0.1738s
ChangeUsersLastnameLengthTo255: migrated (0.1758s) ===== AddIssuesClosedOn: migrating
=====
-- add_column(:issues, :closed_on, :datetime, {:default=>nil}))
-> 0.2548s
AddIssuesClosedOn: migrated (0.2564s) ===== PopulateIssuesClosedOn: migrating
=====
PopulateIssuesClosedOn: migrated (0.2943s) ===== RemoveIssuesDefaultFkValues: migrating
=====
-- change_column_default(:issues, :tracker_id, nil)
> 0.0670s
- change_column_default(:issues, :project_id, nil)
> 0.0444s
- change_column_default(:issues, :status_id, nil)
> 0.0470s
- change_column_default(:issues, :assigned_to_id, nil)
> 0.0746s
- change_column_default(:issues, :priority_id, nil)
> 0.0630s
- change_column_default(:issues, :author_id, nil)
-> 0.0753s
RemoveIssuesDefaultFkValues: migrated (0.3794s) ===== CreateQueriesRoles: migrating
=====
-- create_table(:queries_roles, {:id=>false})
> 0.0540s
- add_index(:queries_roles, [:query_id, :role_id], {:unique=>true, :name=>:quer
ies_roles_ids}))
-> 0.1336s
CreateQueriesRoles: migrated (0.1899s) ===== AddQueriesVisibility: migrating
=====
-- add_column(:queries, :visibility, :integer, {:default=>0}))
> 0.1185s
- remove_column(:queries, :is_public)
-> 0.1092s
AddQueriesVisibility: migrated (0.3088s) ===== CreateCustomFieldsRoles: migrating
=====
-- create_table(:custom_fields_roles, {:id=>false})
> 0.0403s
- add_index(:custom_fields_roles, [:custom_field_id, :role_id], {:unique=>true,
:name=>:custom_fields_roles_ids}))
-> 0.0992s
CreateCustomFieldsRoles: migrated (0.1755s) ===== AddQueriesOptions: migrating
=====
-- add_column(:queries, :options, :text)
-> 0.1087s
AddQueriesOptions: migrated (0.1106s) ===== AddUsersMustChangePasswd: migrating
=====
-- add_column(:users, :must_change_passwd, :boolean, {:default=>false, :null=>fa
lse}))
-> 0.1405s
AddUsersMustChangePasswd: migrated (0.1425s) ===== RemoveEolsFromAttachmentsFilename: migrating
=====
RemoveEolsFromAttachmentsFilename: migrated (0.0438s) ===== SupportForMultipleCommitKeywords: migrating
=====
SupportForMultipleCommitKeywords: migrated (0.0975s) ===== AddRepositoriesCreatedOn: migrating
=====
-- add_column(:repositories, :created_on, :timestamp)
-> 0.1074s
AddRepositoriesCreatedOn: migrated (0.1094s) ===== AddCustomFieldsFormatStore: migrating
=====
-- add_column(:custom_fields, :format_store, :text)
-> 0.1077s
AddCustomFieldsFormatStore: migrated (0.1090s) ===== AddCustomFieldsDescription: migrating

```

```

=====
-- add_column(:custom_fields, :description, :text)
-> 0.1075s
AddCustomFieldsDescription: migrated (0.1095s) ===== RemoveCustomFieldsMinMaxLengthDefaultValues: migrating
=====
-- change_column(:custom_fields, :min_length, :int, {:default=>nil, :null=>true}
)
> 0.1341s
-- change_column(:custom_fields, :max_length, :int, {:default=>nil, :null=>true}
)
-> 0.1319s
RemoveCustomFieldsMinMaxLengthDefaultValues: migrated (0.2730s) ===== StoreRelationTypeInJournalDetails: migrating
=====
StoreRelationTypeInJournalDetails: migrated (0.0420s) ===== DeleteOrphanTimeEntriesCustomValues: migrating
=====
DeleteOrphanTimeEntriesCustomValues: migrated (0.0561s) ===== ChangeChangesetsCommentsLimit: migrating
=====
-- change_column(:changesets, :comments, :text, {:limit=>16777216})
-> 0.2928s
ChangeChangesetsCommentsLimit: migrated (0.2947s) =====

```

now i can able to access activity but still problem when i click on bugs or another page, also not able to create new issue.

#3 - 2014-10-29 12:38 - ketan panchal

ok Now after restarting all services, It is working now.

#4 - 2014-10-29 12:46 - Toshi MARUYAMA

- Category deleted (Issues)
- Status changed from New to Closed
- Resolution set to Invalid