

Redmine - Defect #18376

Encoding timelog_csv export utf-8

2014-11-18 20:16 - Lukyanchenko Roman

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	2.6.0
Resolution:	Invalid		
Description			
Hi all			
Problems export timelog csv format russian language. text is displayed: "RṽRsR "SHṽR · RsRIR ° S,RṽR" SHṽ"			
OS-Centos 6.6			
Environment:			
Redmine version 2.6.0.stable			
Ruby version 2.1.5-p273 (2014-11-13) [x86_64-linux]			
Rails version 3.2.19			
Environment production			
Database adapter Mysql2			
mysql> show variables like "character_set_database";			
=====+ Variable_name Value			
=====+ character_set_database utf8			
=====+			
1 row in set (0.00 sec)			
mysql>			
file ./config/locales/ru.yml set general_csv_encoding: UTF-8			

History

#1 - 2014-11-18 23:46 - Toshi MARUYAMA

- Status changed from New to Needs feedback

<http://stackoverflow.com/questions/3513773/change-mysql-default-character-set-to-utf-8-in-my-cnf/10866836>

#2 - 2014-11-18 23:52 - Toshi MARUYAMA

<http://www.redmine.org/boards/1/topics/36573?r=36629#message-36629>

#3 - 2014-11-18 23:53 - Toshi MARUYAMA

<http://www.redmine.org/boards/2/topics/35979?r=36082#message-36082>

#4 - 2014-11-20 20:21 - Lukyanchenko Roman

Thank you! The base was originally made in the encoding UTF-8. I did database dump, and in it I see Russian letters correctly.

I added in my.cnf settings that were in your links. I even tried to convert the database. All the same, when exporting to the csv, I see ANSI character set, in other words all the same what I said initially.

#5 - 2014-11-21 03:42 - Toshi MARUYAMA

Do you really use Russian locale in user preference?
Is ANSI Windows-1251?

#6 - 2014-11-21 05:39 - Lukyanchenko Roman

Thank you, you gave me the idea. You're right, it's all about in the user software. I opened the file in MS Excel and there were problems.

Now this file is opened in Notepad, and everything is fine! no problems

Thanks again for the help! You can close the topic.

#7 - 2014-11-21 05:41 - Toshi MARUYAMA

- *Status changed from Needs feedback to Closed*
- *Resolution set to Invalid*

Thank you for your feedback.