Redmine - Feature #1848

Too much scrolling on tickets

2008-09-03 10:58 - Ewan Makepeace

Status:	Closed	Start date:	2008-09-03
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

Tickets get too long and everything of interest is at opposite ends of the web page, leading to excessive scrolling:

- 1. Ticket title and key attributes are all listed at the top of the page. If I forget which ticket I am reading I have to scroll back to the top to check.
- 2. Update and and other key command links are only at the top.
- 3. All the recent comments and updates are at the bottom.
- 4. If I update status my form appears at the bottom.

I note that emails come in a very different format with latest content top, preceded by original report, which makes perfect sense. I have 3 suggestions here to reduce scrolling:

- 1. List the chronological contributions newest top, oldest bottom (but still below the header block) so the latest content is above the fold.
- 2. Duplicate all the key command links (Update, Copy Move etc) at top and bottom of the page
- 3. Make the Update form appear at the top of teh page rather than the bottom.

Apologies if this is considered a duplicate - I did see these:

#739

#589

but I cant see the user preference that is referred to? In any case the other suggestions still stand.

Related issues:

Related to Redmine - Feature #589: Change ordering of issue notes to more con... Closed

Related to Redmine - Patch #776: sort the journal of issues desc instead of asc Closed 2008-03-03

History

#1 - 2008-09-03 11:03 - Ewan Makepeace

Oops - found the user preference - it is (logically enough) under My Account rather than Admin as I expected.

#2 - 2008-11-11 18:22 - Eric Davis

- Status changed from New to Closed
- % Done changed from 0 to 100
- Resolution set to Duplicate

Ewan, good to see you found the preference. I've linked this issue to other issues that requested the user option.

2025-07-02 1/1