

Redmine - Defect #18653

Notifications not sent with async_smtp

2014-12-16 13:31 - Alexander Meindl

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.5.3
Resolution:			
Description			
After switching from smtp to async_smtp notification does not work at all.			
If I use "Send a test email" I get the following error message:			
An error occurred while sending mail (undefined method `new' for "async_smtp":String)			
If I edit an issue with watchers, no mails are delivered. In the production.log there is an entry:			
<pre>NoMethodError (undefined method `new' for "async_smtp":String): app/models/mailer.rb:410:in `mail' app/models/mailer.rb:42:in `issue_add' app/models/mailer.rb:423:in `initialize' app/models/mailer.rb:446:in `method_missing' app/models/mailer.rb:52:in `block in deliver_issue_add' app/models/issue.rb:831:in `each_notification' app/models/mailer.rb:51:in `deliver_issue_add' app/models/issue.rb:1528:in `send_notification' app/models/issue.rb:165:in `create_or_update' app/controllers/issues_controller.rb:150:in `create'</pre>			
Does anyone using async_smtp out there without problems?			
Yesterday I fought with async_smtp problems and database authentication, see #18647 - this I could fix, but I am wondering, if I am the only one.			
My configuration:			
<pre>default: delivery_method: :async_smtp async_smtp_settings: address: "smtp.my-server.com" port: 25</pre>			
My system:			
<pre>Environment: Redmine version 2.5.3.stable Ruby version 2.0.0-p576 (2014-09-19) [x86_64-linux] Rails version 3.2.19 Environment production Database adapter MySQL2</pre>			

History

#1 - 2014-12-16 13:36 - Alexander Meindl

btw: same behavior with vanilla redmine (without any plugin).

#2 - 2014-12-17 10:22 - Alexander Meindl

- Status changed from New to Resolved

After spending some time with testing I found the solution.

I used only a default block in configuration.yml. This works without problems if you don't use `async_smtp`. After adding a configuration block explicitly for production it works with `async_smtp`, too.

So, my solution for this problem was, changing

```
default:
  delivery_method: :async_smtp
  async_smtp_settings:
    address: "smtp.my-server.com"
    port: 25
```

to

```
production:
  delivery_method: :async_smtp
  async_smtp_settings:
    address: "smtp.my-server.com"
    port: 25
```

#3 - 2015-01-13 13:35 - Toshi MARUYAMA

- *Status changed from Resolved to Closed*