

Redmine - Defect #18924

Workflow's not seeming to be applied

2015-01-21 11:59 - Lloyd Newby

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues workflow	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.2
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hi,</p> <p>Applogies if I missed some information off or this is wrong forum. This is my first submission to this site. I have searched for documentation and previously submitted bugs on this site.</p> <p>Please see the end of this email for the Redmine install details.</p> <p>I'm tryin to setup Workflows and they seem not to be working. As I understand it I choose a role (in my case Manager) and then I'm given a matrix to select allowable status transitions. In my case a list of States is as follows:</p> <p>New Define Authorise Work In Progress (WIP) Assemble Rejected Closed</p> <p>I'd like to limit the status transitions for my user role in such away:</p> <p>New-&gt;Define-&gt;Authorise-&gt;WIP-&gt;Assemble-&gt;Closed</p> <p>So when in the 'New' state, I imagine I'd only be able to see 'Define' in the editing dropdown menu etc etc. I freely admit this might be a "the user is stupid and just doesn't get it" issue. For that I appologies in advance. But I am flumoxed.</p> <p>Version info: Env: Redmine: 2.5.2.stable Ruby: 2.0.0-p481 (2014-05-09) [x86_64-linux] Environment: Production Database adapter: Mysql2 SCM: Subversion: 1.8.8 Mercurial: 2.9.2 Git: 1.9.0 Redmine: no plugins installed</p> <p>Remine</p>			

History

#1 - 2015-01-21 12:42 - Lloyd Newby

I hit submit early and missed this off. After..

"...imagine I'd only be able to see 'Define' in the editing dropdown menu etc etc."

It should read:

"This doesn't happen and I see a full list of all the defined states."

Note: I am running as Admin

**#2 - 2015-01-21 13:48 - Lloyd Newby**

*- Status changed from New to Resolved*

I've managed to get it to work.

I created the workflow in manager/bug and copied this workflow to the other Tracker types for this role.

Now workflow rule sets get adhered to.

I can also assign different roles a different workflow.

Something seems to have been amiss in the initial setup and overwriting the workflow rulesets seem to have breathed life into the system.

**#3 - 2015-01-22 06:32 - Mischa The Evil**

*- Status changed from Resolved to Closed*

*- Resolution set to Invalid*

Thanks for the feedback. Closing per req.

Note: some documentation about this can be found at [RedmineIssueTrackingSetup#Workflow](#).