# Redmine - Defect #18926

# issue\_categories in REST API is not working - page not found

2015-01-21 13:00 - Miklós Kriván

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	REST API	Estimated time	: 0.00 hour
Target version:			
Resolution:		Affected version	on: 2.5.3
Description			
When I try to call <u>http://server.domain/redmine/projects/1/issue_categories.json?key=my_key</u> the answer is Page Not Found 404			
The Log contains this:			
ActionController::RoutingError (No route matches [GET] "/service/projects/1/issue_categories.json"): actionpack (3.2.19) lib/action_dispatch/middleware/debug_exceptions.rb:21:in `call' actionpack (3.2.19) lib/action_dispatch/middleware/show_exceptions.rb:56:in `call' railties (3.2.19) lib/rails/rack/logger.rb:32:in `call_app' railties (3.2.19) lib/rails/rack/logger.rb:16:in `block in call' activesupport (3.2.19) lib/rails/rack/logger.rb:16:in `block in call' activesupport (3.2.19) lib/rails/rack/logger.rb:16:in `call' activesupport (3.2.19) lib/raction_dispatch/middleware/request_id.rb:22:in `call' rack (1.4.5) lib/rack/runtime.rb:17:in `call' activesupport (3.2.19) lib/action_dispatch/middleware/squest_id.rb:22:in `call' rack (1.4.5) lib/rack/runtime.rb:17:in `call' activesupport (3.2.19) lib/action_dispatch/middleware/static.rb:63:in `call' rack (1.4.5) lib/rack/lock.rb:15:in `call' actionpack (3.2.19) lib/action_dispatch/middleware/static.rb:63:in `call' rack.cache (1.2) lib/rack/cache/context.rb:135:in `forward' rack-cache (1.2) lib/rack/cache/context.rb:135:in `forward' rack-cache (1.2) lib/rack/cache/context.rb:135:in `forward' rack-cache (1.2) lib/rack/cache/context.rb:135:in `lookup' rack-cache (1.2) lib/rack/cache/context.rb:135:in `lookup' rack-cache (1.2) lib/rack/cache/context.rb:135:in `lookup' rack-cache (1.2) lib/rack/cache/context.rb:135:in `call' railties (3.2.19) lib/rails/application.rb:231:in `call' railties (3.2.19) lib/rails/application.rb:231:in `call' railties (3.2.19) lib/rails/application.rb:231:in `call' railties (3.2.19) lib/rails/railtie/configurable.rb:30:in `method_missing' /data/redmine/service/dispatch.fcgi:16:in `call' rack (1.4.5) lib/rack/handler/fastcgi.rb:27:in `cach' rack (1.4.5) lib/rack/handler/fastcgi.rb:27:in `canh'			
But if I try to call any other REST API functions everything works perfect:			
Example http://server.domain/redmine/projects/1/issues.json?key=my_key returns with all issues from project id=1			
I have tried the users API as well it worked.			
I have tried also with other versions (2.3-stable, 2.4-stable, 2.5-stable and 2.6-stable) the situation is exatle the same.			
I have installed everything with SVN checkout and the suggested building procedure. All of the functionality in redmine works perfect only this REST_API is not available.			
Why is it important? Because I have started to use the redmineNB plugin for netbeans and it gives me also the page not found message of course and there is no category info of course. First I was thinking a plugin bug but when I called the REST API manually I have realized that Page Not found answer is real.			
I have checked also the rake route definitions and it gave me good result.			
\$ bundle exec rake routes   grep categories Your FCGI gem does not contain the FCGI shared library, running pure ruby instead			

project issue categories GET /projects/:project id/issue categories(.:format) issue categories#index POST /projects/:project id/issue categories(.:format) issue categories#create new project issue category GET /projects/:project id/issue categories/new(.:format) issue categories#new edit issue category GET /issue categories/:id/edit(.:format) issue categories#edit issue category GET /issue categories/:id(.:format) issue categories#show PUT /issue categories/:id(.:format) issue categories#update /issue categories/:id(.:format) issue categories#destroy DELETE My environment is: Environment: Redmine version 2.5.3.stable.13899 Ruby version 2.0.0-p0 (2013-02-24) [x86\_64-linux] Rails version 3.2.19 Environment production Database adapter Mysql2 SCM: Subversion 1.6.9 Git 1.7.11.3 Filesystem Redmine plugins: redmine helpdesk 0.0.12 redmine wiki unc 0.0.3 scrum 0.7.0 Do you have any ideas what could be wrong with it? Thx. for your help

#### History

#### #1 - 2015-01-23 00:18 - Jean-Philippe Lang

The route is properly defined:

project\_issue\_categories GET /projects/:project\_id/issue\_categories(.:format) issue\_categories#index

What is the /service part at the beginning of the URL that the application sees ?

#### #2 - 2015-01-23 08:42 - Miklós Kriván

I have installed redmine in SUB\_URI environment under the server and I am using FCGI. I am using /redmine /service and /projekt for this for different purposes.

So when I call <u>http://server.domain/service/projects/1/issues.json?key=my\_key</u> or <u>http://server.domain/projekt/projects/1/issues.json?key=my\_key</u> I got the same issue.

The interesting thing that only the issue\_categories API is not working all of the others are good.

Perhaps one more thing could be important as well:

In condig/environmen.rb I add of course this:

RedmineApp::Application.routes.default\_scope = { :path => ENV['RAILS\_RELATIVE\_URL\_ROOT'], :shallow\_path => ENV['RAILS\_RELATIVE\_URL\_ROOT']

RedmineApp::Application.initialize!

The ENV values comes from the proper FCGI startup. So it works.

Thx. for your help

## #3 - 2015-01-24 08:29 - Miklós Kriván

If I want to summarize the situation as simple as I can:

This URL <u>http://server.domain/service/projects/1/issues.json?key=my\_key</u> works. It means returns with the proper json result.

And this URL <u>http://server.domain/service/projects/1/issue\_categories.json?key=my\_key</u> does not work. It results 404 Page Not found message.

# #4 - 2015-06-29 06:47 - Miklós Kriván

- Status changed from New to Resolved

In Redmine version 3.0.3 this problem is solved. Thx.

### #5 - 2015-07-25 05:47 - Toshi MARUYAMA

- Status changed from Resolved to Closed