Redmine - Feature #1894

Administrator e-mail control

2008-09-14 00:29 - Paulo Sousa

Status: New Start date: 2008-09-14 **Priority:** Due date: Normal Assignee: % Done: 0% **Estimated time:** Category: **Email notifications** 0.00 hour Target version: Resolution:

Description

It would be nice an administrator or project manager, control some e-mails rules. This rules could be by example, if user is a reporter only receive e-mail notification for new issues and don't receive e-mails about change logs and work hours on that issue, or if user is a reporter and send a new issue by e-mail only receive one e-mail confirmation. This is because i'm trying to use redmine like a helpdesk system, and i want to give to my clients the capacity of report problems by e-mail to redmine, but i don't want they can see the rest of workflow.

History

#1 - 2013-03-18 08:20 - Dipan Mehta

There are few plug-ins that works specifically for this purpose - namely

- 1. Anonymous Watchers
- 2. Anonymous Authors
- 3. Helpdesk
- 4. Helpdesk

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