Redmine - Feature #1894
Administrator e-mail control
2008-09-14 00:29 - Paulo Sousa

Status: New
Priority: Normal
Assignee:
Category: Email notifications
Target version:
Resolution:
Start date: 2008-09-14
Due date:
% Done: 0%
Estimated time: 0.00 hour

Description

It would be nice an administrator or project manager, control some e-mails rules. This rules could be by example, if user is a reporter only receive e-mail notification for new issues and don't receive e-mails about change logs and work hours on that issue, or if user is a reporter and send a new issue by e-mail only receive one e-mail confirmation. This is because I'm trying to use redmine like a helpdesk system, and I want to give to my clients the capacity of report problems by e-mail to redmine, but I don't want they can see the rest of workflow.

History

#1 - 2013-03-18 08:20 - Dipan Mehta

There are few plug-ins that works specifically for this purpose - namely

1. Anonymous Watchers
2. Anonymous Authors
3. Helpdesk
4. Helpdesk