Redmine - Defect #19039

Mail notification is formatting dates with changer's locale

2015-02-05 14:31 - Rafael Vargas

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:	Jean-Philippe Lang		**% Done:**	0%
Category:	I18n		**Estimated time:**	0.00 hour
Target version:	3.0.0			
Resolution:	Fixed		**Affected version:**	2.6.0

Description

Our installation default language is PT-BR but some users have EN configured as user language for their personal accounts.

The date formats are: pt-BR: "DD/MM/YYYY" and en: "MM/DD/YYYY"

When someone makes a change in the dates (start date/due date) using Redmine in EN, the email notifications for those users using PT-BR come almost completely localized with the exception of the dates that are coming in the changers locale format.

This can lead to problems with dates like 10/mar/2015 which will be formatted as 10/03/2015 for PT-BR and 03/10/2015 for EN.

The dates seem to be correctly saved in the database as opening the issue in the browser shows the dates correctly localized.

My environment is as follows:

```
Environment:
  Redmine version              2.6.0.stable
  Ruby version                 2.1.1-p76 (2014-02-24) [x86_64-linux]
  Rails version                3.2.19
  Environment                  production
  Database adapter             Mysql2
SCM:
  Subversion                   1.8.10
  Mercurial                    1.3.1
  Cvs                          1.12.13
  Git                          1.8.0
  Filesystem
Redmine plugins:
  redmine_better_gantt_chart   0.9.0
```

Associated revisions

Revision 13978 - 2015-02-08 10:34 - Jean-Philippe Lang

Don't use current user locale to format dates (#19039).

History

#1 - 2015-02-07 09:31 - Jean-Philippe Lang

When sending email notifications, Redmine uses the default locale defined in application settings (Settings / Display / Default language). Which one is yours, EN or PT-BR?

#2 - 2015-02-07 18:25 - Rafael Vargas

My default language is is set to PT-BR, and I'm not forcing the default language anywhere.

But these are the date and time settings:

```
Start calendars on:  Based on user's language
Date format: Based on user's language
Time format: Based on user's language
```

#3 - 2015-02-07 19:19 - Jean-Philippe Lang

- Target version set to 3.0.0

#4 - 2015-02-08 10:35 - Jean-Philippe Lang

- Status changed from New to Closed

- Assignee set to Jean-Philippe Lang

- Resolution set to Fixed

This is fixed in [r13978](#), thanks for pointing this out.

#5 - 2015-02-09 12:06 - Rafael Vargas

Thanks for the quick fix and for the great software!

As a note, shouldn't the notification emails be localized according to the user receiving those emails?

- Target version set to 3.0.0

#4 - 2015-02-08 10:35 - Jean-Philippe Lang

- Status changed from New to Closed

- Assignee set to Jean-Philippe Lang

- Resolution set to Fixed