

## Redmine - Defect #19095

### PDF is broken on iOS

2015-02-12 17:48 - Marcel Müller

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> PDF export	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> 2.6.6	<b>Affected version:</b> 2.6.1
<b>Resolution:</b> Fixed	

**Description**

When viewing a pdf which was exported in redmine on an iOS device (iPhone / iPad) it's dimensions are messed up and scrolling (in safari) is not possible.

Windows:  
pdfOnWindows.png

iOS:  
pdfOnIos.png

Can't upload the pdf (as it's too large), but here's a link: <https://dl.dropboxusercontent.com/u/46574377/Test.pdf>

**Related issues:**  
Related to Redmine - Feature # 20142: Update Gemfile to require rbpdf ~>1.18.6 **Closed**

### History

#### #1 - 2015-02-16 12:01 - Jun NAITOH

I have created issue.

<https://github.com/naitoh/rbpdf/issues/10>

#### #2 - 2015-02-16 14:51 - Marcel Müller

Replaced the installed rbpdf.rb with the new one and layout looks good on iOS now - although zooming in (with pinch-to-zoom) is still not possible when viewing the pdf in safari.

#### #3 - 2015-02-28 19:05 - Jun NAITOH

Marcel Müller wrote:

*although zooming in (with pinch-to-zoom) is still not possible when viewing the pdf in safari.*

What does 'with pinch-to-zoom' mean?

I think looks good pdf in safari on iOS 8.1.3 by replaced rbpdf.rb.

#### #4 - 2015-03-04 16:14 - Toshi MARUYAMA

Marcel Müller wrote:

| Can't upload the pdf (as it's too large), but here's a link: <https://dl.dropboxusercontent.com/u/46574377/Test.pdf>

I don't know it is related or not, it seems this pdf is made by #19017 modification.

**#5 - 2015-04-01 23:18 - Marcel Müller**

Sorry, missed your replies!

I reverted the modification made in #19017 and rechecked the issue, it's still there. After further investigation I noticed that this is related to a theme I'm using which doesn't allow zooming the viewport (something like user-scalable=no in a viewport-meta) and safari on iOS preserves this configuration for displaying the pdf after clicking the "PDF-Link". If I open the URL directly, everything is working fine (as well as when using the standard theme). Sorry for the confusion here.

What I'm still wondering: Is it correct, that a wiki page with such few information (see first post) generates a PDF file with > 800KB?

Thanks for your help!

**#6 - 2015-05-01 07:26 - Toshi MARUYAMA**

- Status changed from New to Needs feedback

Can we close this issue?

Marcel Müller wrote:

| What I'm still wondering: Is it correct, that a wiki page with such few information (see first post) generates a PDF file with > 800KB?

Because of embedded fonts.

**#7 - 2015-05-03 03:46 - Marcel Müller**

The issue itself is fixed with the rbpdf 1.18.6, but this version wasn't released yet. Therefore I'm not sure if this issue should be open until 1.18.6 is released or can be closed.

**#8 - 2015-05-03 08:34 - Toshi MARUYAMA**

- Status changed from Needs feedback to New

**#9 - 2015-06-20 13:49 - Jun NAITOH**

This problem fixed by rbpdf 1.18.6.  
please bundle update.

**#10 - 2015-06-21 10:24 - Toshi MARUYAMA**

- Target version set to 2.6.6

**#11 - 2015-06-24 02:28 - Go MAEDA**

- Related to Feature #20142: Update Gemfile to require rbpdf ~>1.18.6 added

#12 - 2015-06-28 10:01 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Fixed

### Files

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pdfOnlos.png	5.6 KB	2015-02-12	Marcel Müller
pdfOnWindows.png	8.24 KB	2015-02-12	Marcel Müller