Redmine - Defect #19189

Multiple users cannot access the same page.

2015-02-26 02:25 - Geraldine Chollet

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Performance Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version:

Description

We are just a few Redmine users, however, only 1 user can access any page at a given time. If another user tries to access the same page (issues, overview, etc.) the browser shows a spinning wheel and never finishes loading "connecting...". If the user leaves the page, then it loads for the other user. Can anyone give me some guidance on what setting we missed?

We are running Redmine on Windows not Linux.

History

#1 - 2015-03-23 10:04 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for questions and see <u>How to request help</u>. I think it is caused by your web server settings.

2025-05-25