

Redmine - Feature #19203

The image is blocked (Bugs/support)

2015-02-26 20:28 - German Ibarra

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|---|-------------|------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Attachments | Estimated time: | 0.00 hour |
| Target version: | | | |
| Resolution: | Invalid | | |
| Description | | | |
| <p>I am checking the redmine to use in company, so I have some Errors/Bugs, in "News".</p> <p>before writing the Error/Burg, let me explain how I know or think the apps have some errors/bugs in Section or module "News"</p> <p>I realized some task to check all the section about "Notification of Emails".</p> <p>I mean "section", the all section of menu the Redmine: Issues, Gantt, Calendar, Wiki, News, File, etc.</p> <p>When I created an Issues, the "notification of emails" is working well, to send exactly the content I put in Issues, But the only part doesn't send is the image (I am about the Screenshot, not the attachment). That image, apparently, show me is blocked.</p> <p>So I check the application email, "Lotus Notes", and the web email.</p> <ul style="list-style-type: none">• The web email show me the image, but is blocked.• The application Lotus Notes is the same, it's blocked the image. <p>I found that exists some rules in the company to send the right image on the application Lotus Notes. So they restrict some image by format and by size.</p> <p>the rules is that the size of the image has to be less than 300KB and the format should be BMP and JPEG, but not PNG.</p> <p>So I tried to fix the problem to send the right image by rules the Lotus Notes . The problem was in using the apps mail (Lotus Notes), the company have a rule about the image receive.</p> <p>So, I discovered the first problem to use redmine with the Lotus Notes. And the solution is using the right image by rules the Lotus Notes, to send correctly the image.</p> <p>The next problem I found it's to send image in "News". The problem would be the same like the last problem, so I checked again to send the right image and ..it didn't make sense, I received the image and it was blocked. I think what was wrong I did, what is the difference on Issues and "News"...I didnt have the answer.</p> <p>So I like the redmine and I want to use this apps in the company. If someone can explain me or tell me what to do...I will thanksfully.</p> <p>I will send some examples (Screenshot) to see the problem, and orderly by task or I checked</p> | | | |

History

#1 - 2015-03-01 00:07 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed

- Resolution set to Invalid

1) You have not read [SubmittingBugs](#)

2) Please use the forums for questions

3) I'm unsure, but I feel your question is more related to Lotus Notes than it is about redmine. Perhaps your Domino administrator would be able to help.