

Redmine - Defect #19306

/projects/<project_name>/settings 500 error

2015-03-08 22:34 - Dennison Williams

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Ruby support	Estimated time:	0.00 hour
Target version:		Affected version:	2.6.2
Resolution:	Invalid		
Description			
After creating a new project I get a 500 error from the server and the following in the logs. It looks like an issue with one of the views templates.			
> /var/www/redmine-2.6.2/log/production.log < Started GET "/projects/llll/settings" for x.x.x.x at 2015-03-08 14:19:07 -0700 Processing by ProjectsController#settings as HTML Parameters: {"id"=>"lllll"} Current user: dennison (id=9) Rendered projects/_form.html.erb (6.2ms) Rendered projects/_edit.html.erb (7.2ms) Rendered projects/settings/_modules.html.erb (3.1ms) Rendered projects/settings/_members.html.erb (3.3ms) Rendered projects/settings/_versions.html.erb (2.2ms) Rendered common/_tabs.html.erb (19.9ms) Rendered projects/settings.html.erb within layouts/base (20.4ms) Completed 500 Internal Server Error in 30.6ms			
ActionView::Template::Error (undefined method `name' for nil:NilClass): 33: <% end > 34: 35: <div class="contextual"> 36: < if @project.versions.any? > 37: <= link_to l(:label_close_versions), close_completed_project_versions_path(Herve Harster), :method => :put > 38: < end %> 39: </div> app/views/projects/settings/_versions.html.erb:36:in `_app_views_projects_settings_versions_html_erb__311009748738076346_69887411348300' app/views/common/_tabs.html.erb:22:in `block in app_views_common_tabs_html_erb__4089866894346492044_51108000' app/views/common/_tabs.html.erb:21:in `each' app/views/common/_tabs.html.erb:21:in `_app_views_common_tabs_html_erb__4089866894346492044_51108000' app/helpers/application_helper.rb:328:in `render_tabs' app/views/projects/settings.html.erb:3:in `_app_views_projects_settings_html_erb__367270079507833539_50112880'			

History

#1 - 2015-03-09 01:05 - Go MAEDA

Could you show your environment information(Redmine version, Redmine version and so on)?
You can get it on Administration > Information page.

#2 - 2015-03-09 04:42 - Toshi MARUYAMA

- Status changed from New to Needs feedback

#3 - 2015-03-10 00:18 - Dennison Williams

Environment:
Redmine version 2.4.7.stable
Ruby version 2.2.0-p0 (2014-12-25) [x86_64-linux]
Rails version 3.2.19
Environment production
Database adapter Mysql2
SCM:

Subversion 1.6.17
Git 1.7.9.5
Filesystem
Redmine plugins:
redmine_agile 1.3.8
redmine_contacts 3.4.4
redmine_dashboard 3.0.0.dev0

Thanks for the help!

#4 - 2015-03-10 00:51 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

The cause of this error is version of Ruby. Redmine 2.4.7 does not support 2.2. It can be run on Ruby 1.8.7, 1.9.2, 1.9.3 or 2.0.0.

- If you want to stay Redmine 2.4, use Ruby 2.0. But Redmine 2.4 is too old so it is no longer supported.
- Consider upgrading to Redmine 3.0 if possible. It supports Ruby 2.2.

#5 - 2015-03-10 02:05 - Go MAEDA

- Category changed from Projects to Ruby support

#6 - 2015-03-27 22:59 - mathieu le marec pasquet

i reproduce this with a recent redmine install

```
Environment:
  Redmine version      3.0.1.stable
  Ruby version         1.9.3-p547 (2014-05-14) [x86_64-linux]
  Rails version        4.2.0
  Environment          production
  Database adapter      Mysql2
SCM:
  Subversion           1.8.8
  Git                  1.9.1
  Filesystem
Redmine plugins:
  redmine_ckeditor     1.1.0
  redmine_default_assign 0.4
  redmine_digest       0.2.0
  redmine_dmsf         1.5.1 devel
  redmine_importer     1.2.2
  redmine_ldap_sync    2.0.4.gf3101de951
  redmine_lightbox     0.0.1
  redmine_monitoring_controlling 0.1.1
  scrum2b              2.0
```

#7 - 2015-03-27 23:21 - mathieu le marec pasquet

i'm on my way to spawn a ruby212 to test on.

#8 - 2015-03-27 23:34 - mathieu le marec pasquet

always the problem on ruby 2.1.2

```
Environment:
  Redmine version      3.0.1.stable
  Ruby version         2.1.2-p95 (2014-05-08) [x86_64-linux]
```

#9 - 2015-03-28 00:27 - mathieu le marec pasquet

uhm, with latest dmsf, its ok :)