Redmine - Defect #19325

ActionController::UnknownFormat: error for PDF request and unknown user

2015-03-10 14:47 - Björn Peemöller

Status:ClosedStart date:Priority:NormalDue date:

Assignee: Jean-Philippe Lang % Done: 0%

Category: Accounts / authentication Estimated time: 0.00 hour

Target version: 3.0.1

Resolution: Fixed Affected version: 3.0.0

Description

Hi, I just got the following error for my Redmine 3.0.0 installation:

ERROR MESSAGE:

ActionController::UnknownFormat: ActionController::UnknownFormat

WHERE:

issues#show

app/controllers/application_controller.rb:238
app/controllers/application_controller.rb:266

URL:

https://<our-server>/issues/353.pdf

BROWSER:

100.0% Googlebot 2.1 ()

FULL BACKTRACE:

[GEM_ROOT]/gems/actionpack-4.2.0/lib/action_controller/metal/mime_responds.rb:218 app/controllers/application_controller.rb:238 app/controllers/application_controller.rb:266 [GEM_ROOT]/gems/activesupport-4.2.0/lib/active_support/rescuable.rb:80 ...

The problem arises when a **user that is not logged in** tries to retrive the PDF export of an issue, which is not allowed in our configuration. It seems for me that the method require login in application controller.rb is missing a case for the PDF format.

Associated revisions

Revision 14069 - 2015-03-10 19:19 - Jean-Philippe Lang

Fixed that #require_login should respond for other request types (#19325).

Revision 14091 - 2015-03-14 16:00 - Jean-Philippe Lang

Merged r14069 (#19325).

History

#1 - 2015-03-10 19:21 - Jean-Philippe Lang

- Subject changed from Redmine 3.0.0 throws ActionController::UnknownFormat: ActionController::UnknownFormat for PDF request and unknown user to Redmine 3.0.0 throws ActionController::UnknownFormat: for PDF request and unknown user
- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Target version set to 3.0.1
- Resolution set to Fixed

2025-07-05

The problem arises when a user that is not logged in tries to retrive the PDF export of an issue, which is not allowed in our configuration

Permission for exporting to PDF is not a core feature but this error should be fixed by $\underline{r14069}$.

#2 - 2015-03-11 09:02 - Björn Peemöller

Thanks for fixing this!

#3 - 2015-03-14 16:01 - Jean-Philippe Lang

- Subject changed from Redmine 3.0.0 throws ActionController::UnknownFormat: for PDF request and unknown user to ActionController::UnknownFormat: error for PDF request and unknown user
- Status changed from Resolved to Closed

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