

## Redmine - Defect #19393

### 403 You are not authorized to access this page.

2015-03-16 06:50 - talha paracha

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues permissions	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.3.2
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hi all,</p> <p>I have two instances of redmine running right now (1.3.2 and 2.6.2 ) i have restored the backup form 1.3.2 to 2.6.2 successfully but am facing a very strange issue.</p> <p>In a new project when i add a newly created memeber as a watcher (he is already a member of the project ) he dosent get the notification email and he aslo gets this error when he tries to open a ticket from activity. Its happening in both versions.</p> <p>We were having anonymous watchers issue in 1.3.2 so i had tried this Feature <a href="http://www.redmine.org/issues/5159">#5159</a> (<a href="http://www.redmine.org/issues/5159">http://www.redmine.org/issues/5159</a>) update <a href="#">#5</a> , it did sort of worked for us. But can this be causing an issue now ? cause any projects created after that are not sending watchers an email.</p> <p>Thanks.</p>			

#### History

##### #1 - 2015-03-16 07:33 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [Submissions](#).

Did you run "rake db:migrate"?  
And you need to clear cache.

##### #2 - 2015-03-16 07:54 - talha paracha

Toshi thanks for replying so fast, and no help required now. It was the permissions error, user group wasn't allowed to see all issues and it was causing the problem.

thanks again for you help.

##### #3 - 2015-03-16 19:20 - Jean-Philippe Lang

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Thanks for the feedback.

#### Files

redmine error.jpg	41.9 KB	2015-03-16	talha paracha
-------------------	---------	------------	---------------