

Redmine - Defect #19443

Email notification sent when assignee changes (if assignee was a group) even if 'Assignee updated' option on the Email notifications tab is unchecked

2015-03-21 20:43 - Deoren Moor

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.6.3
Resolution:	Invalid		
Description			
<p>The changes applied to resolve #19197 (r14049) apparently introduced a bug that results in email notifications sent even if the Email notification setting is configured to mute those notifications.</p> <p>Here is our setup:</p> <p>We have a project called "Unassigned" where all incoming issues are stored. They're assigned to a group for processing. A member of that group then takes those unassigned tickets and will reassign to the appropriate technician.</p> <p>When we ran 2.6.1 with these Email notification settings:</p> <pre>[x] Issue added [] Issue updated [x] Note added [] Status updated [] Assignee updated [] Priority updated [x] News added [x] Comment added to a news [x] Document added [x] File added [x] Message added [x] Wiki page added [x] Wiki page updated</pre> <p>everyone in the group was notified of the new issue, but nothing past that, regardless of whether a Note was added to the issue when it was moved.</p> <p>Now after the upgrade to 2.6.3 with the same Email notification settings the group is notified when the issue is reassigned. From what I can tell this only occurs if a comment is added.</p>			

History

#1 - 2015-03-27 14:20 - Federico Di Dio

From what I can see, the old behaviour was result of a bug ([#19197](#)). The group receives notifications if a comment is added because you checked "Note added" in the configuration and this looks like the intended behaviour to me.

#2 - 2015-04-07 16:17 - Deoren Moor

- Status changed from New to Resolved

Federico Di Dio wrote:

From what I can see, the old behaviour was result of a bug ([#19197](#)). The group receives notifications if a comment is added because you checked "Note added" in the configuration and this looks like the intended behaviour to me.

I went back and did some further testing and can confirm that changing the Assignee for both groups and individual users (with a comment) results in an email notification.

Closing request.

#3 - 2015-04-15 07:58 - Toshi MARUYAMA

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

Thank you for your feedback.