

Redmine - Defect #19523

problem in exporting Arabic text to csv

2015-03-30 11:29 - vijay krishna

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	l18n	Estimated time:	0.00 hour
Target version:		Affected version:	2.6.2
Resolution:	Duplicate		
Description We have problem in exporting arabic text to excel in csv format using english locale. we have changed "general_csv_encoding: UTF-8" in en.yml config file. Please help on this.			
Related issues:			
Related to Redmine - Feature #7037: CSV export encoding and excel. UTF-8 and BOM		Closed	2010-12-03
Is duplicate of Redmine - Defect #11116: CSV export encoding problem when iss...		Closed	

History

#1 - 2015-03-30 12:51 - Toshi MARUYAMA

- Subject changed from problem in exporting Arabic text to csv using english locale to problem in exporting Arabic text to csv

#2 - 2015-03-30 12:51 - Toshi MARUYAMA

- Priority changed from Urgent to Normal

#3 - 2015-03-30 12:52 - Toshi MARUYAMA

I don't know what Arabic standard code page is.

<http://en.wikipedia.org/wiki/Windows-1256>

#4 - 2015-04-01 10:34 - vijay krishna

- File issuesreported.xlsx added

i tried to change the "general_csv_encoding: Windows-1256" also, but still same issue.

Checked in my sql db the the arabic text is saving correctly, attaching the document for your reference.

Please help to suggest on this.

#5 - 2015-04-01 12:07 - vijay krishna

- File issuesreported.xlsx added

i have created issue #19543 to replicate the issue here in this forum. same problem i am getting while exporting this to csv format. Please help on this.

#6 - 2015-04-02 04:15 - vijay krishna

Is this a limitation? can someone respond please.

#7 - 2015-04-02 09:48 - Toshi MARUYAMA

<http://stackoverflow.com/a/1502134>

Excel uses the machine-specific ANSI encoding.

It seems you uses English Windows.

In this case you need to set UTF-8 in en.yml

and convert to Arabic encoding.

<https://www.google.co.jp/search?q=excel%20utf-8>

#8 - 2015-04-02 09:51 - Toshi MARUYAMA

- Related to Feature #7037: CSV export encoding and excel. UTF-8 and BOM added

#9 - 2015-04-02 10:43 - Toshi MARUYAMA

- Category changed from Issues to I18n

Try [#7037#note-11](#) patch.

#10 - 2015-04-02 12:06 - Toshi MARUYAMA

Toshi MARUYAMA wrote:

It seems you uses English Windows.
In this case you need to set UTF-8 in en.yml
and convert to Arabic encoding.

Sorry, it is wrong.
There is no easy way.
Try [#7037#note-12](#) patch.

#11 - 2015-04-02 12:27 - Toshi MARUYAMA

Toshi MARUYAMA wrote:

Toshi MARUYAMA wrote:

It seems you uses English Windows.
In this case you need to set UTF-8 in en.yml
and convert to Arabic encoding.

Sorry, it is wrong.
There is no easy way.

Try this.
<http://stackoverflow.com/a/11249968>

#12 - 2015-04-06 11:47 - vijay krishna

- File Issues.xlsx added

Getting below error while trying to install the "redmine_csv_with_bom-master" plugin. please see attached for reference.

#13 - 2015-04-06 11:47 - vijay krishna

```
D:\redmine-2.5.1>rake redmine:plugins:migrate RAILS_ENV=production
rake aborted!
NameError: undefined method `issues_to_csv' for module `IssuesHelper'
D:/redmine-2.5.1/plugins/redmine_csv_with_bom-master/init.rb:4:in `block in <top
(required)>'
D:/redmine-2.5.1/plugins/redmine_csv_with_bom-master/init.rb:3:in `module_eval'
D:/redmine-2.5.1/plugins/redmine_csv_with_bom-master/init.rb:3:in `<top (require
d)>'
D:/redmine-2.5.1/lib/redmine/plugin.rb:150:in `block in load'
D:/redmine-2.5.1/lib/redmine/plugin.rb:141:in `each'
D:/redmine-2.5.1/lib/redmine/plugin.rb:141:in `load'
D:/redmine-2.5.1/config/initializers/30-redmine.rb:19:in `<top (required)>'
D:/redmine-2.5.1/config/environment.rb:14:in `<top (required)>'
Tasks: TOP => redmine:plugins:migrate => environment
(See full trace by running task with --trace)
```

#14 - 2015-04-18 05:39 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Duplicate

Duplicate of [#11116](#).

#15 - 2015-04-18 05:40 - Toshi MARUYAMA

- Is duplicate of Defect #11116: CSV export encoding problem when issues and interface languages are not equal added

Files

issues.xlsx	36.2 KB	2015-03-30	vijay krishna
en.yml	48 KB	2015-03-30	vijay krishna
issuesreported.xlsx	144 KB	2015-04-01	vijay krishna
issuesreported.xlsx	155 KB	2015-04-01	vijay krishna
Issues.xlsx	29.2 KB	2015-04-06	vijay krishna