

# Redmine - Defect #19600

## can't open attcment files that have hebrow file names

2015-04-13 10:01 - moran kaye

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Attachments	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Duplicate	
<b>Description</b>	
when I try to open an attcment files that has hebrow file name I get ah error the website can not be desplayed in IE11	
<b>Related issues:</b>	
Duplicates Redmine - Defect # 19374: MinGW thin and puma: Internal server err... <b>Closed</b>	

### History

#### #1 - 2015-04-13 10:05 - moran kaye

- File טחווהדגבאןוסין.txt added

#### #2 - 2015-04-13 12:56 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Read [[Submissions]].

#### #3 - 2015-05-05 14:43 - moran kaye

- File system.jpg added

#### Environment:

Redmine version 3.0.1.stable  
Ruby version 2.0.0-p594 (2014-10-27) [i386-mingw32]  
Rails version 4.2.0  
Environment production  
Database adapter Mysql2

#### SCM:

Filesystem

#### Redmine plugins:

no plugin installed

#### #4 - 2015-05-05 15:01 - Toshi MARUYAMA

Do you use bitnami or thin or puma?

#### #5 - 2015-05-26 11:05 - moran kaye

local host

**#6 - 2015-05-26 12:06 - Toshi MARUYAMA**

- Status changed from Needs feedback to Closed
- Resolution set to Duplicate

There is no instructive answer, but I think duplicate of #19321.

**#7 - 2015-05-26 12:06 - Toshi MARUYAMA**

- Duplicates Defect #19321: MinGW thin and puma: non ASCII wiki page causes "Internal server error" added

**#8 - 2015-05-26 15:43 - moran kaye**

I have updated line 32 at my file `\apps\redmine\htdocs\vendor\bundle\ruby\2.0.0\gems\actionpack-4.2.0\lib\action_dispatch\middleware\static.rb`

like Defect #19321 suggested

Your fix works!

Thank you.

**#9 - 2015-05-26 16:22 - Toshi MARUYAMA**

- Related to Defect #19374: MinGW thin and puma: Internal server error occurs when attachment file name contains non ASCII added

**#10 - 2015-05-26 16:22 - Toshi MARUYAMA**

- Related to deleted (Defect #19374: MinGW thin and puma: Internal server error occurs when attachment file name contains non ASCII)

**#11 - 2015-05-26 16:22 - Toshi MARUYAMA**

- Duplicates Defect #19374: MinGW thin and puma: Internal server error occurs when attachment file name contains non ASCII added

**#12 - 2015-05-26 16:22 - Toshi MARUYAMA**

- Duplicates deleted (Defect #19321: MinGW thin and puma: non ASCII wiki page causes "Internal server error")

**Files**

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מאגן.txt	5 Bytes	2015-04-13	moran kaye
מאגן.txt	5 Bytes	2015-04-13	moran kaye
system.jpg	26.9 KB	2015-05-05	moran kaye